

FIG. 1A

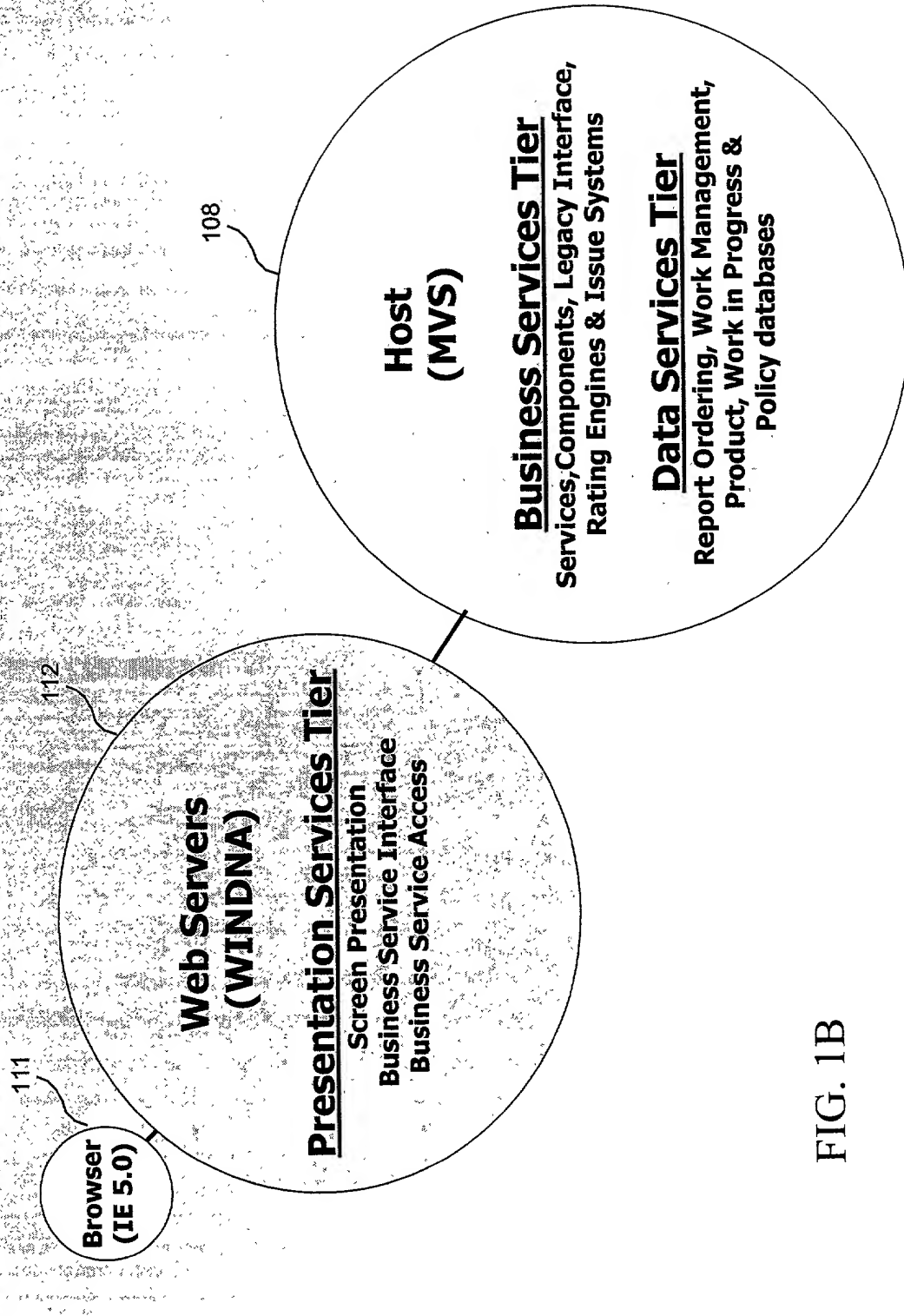


FIG. 1B

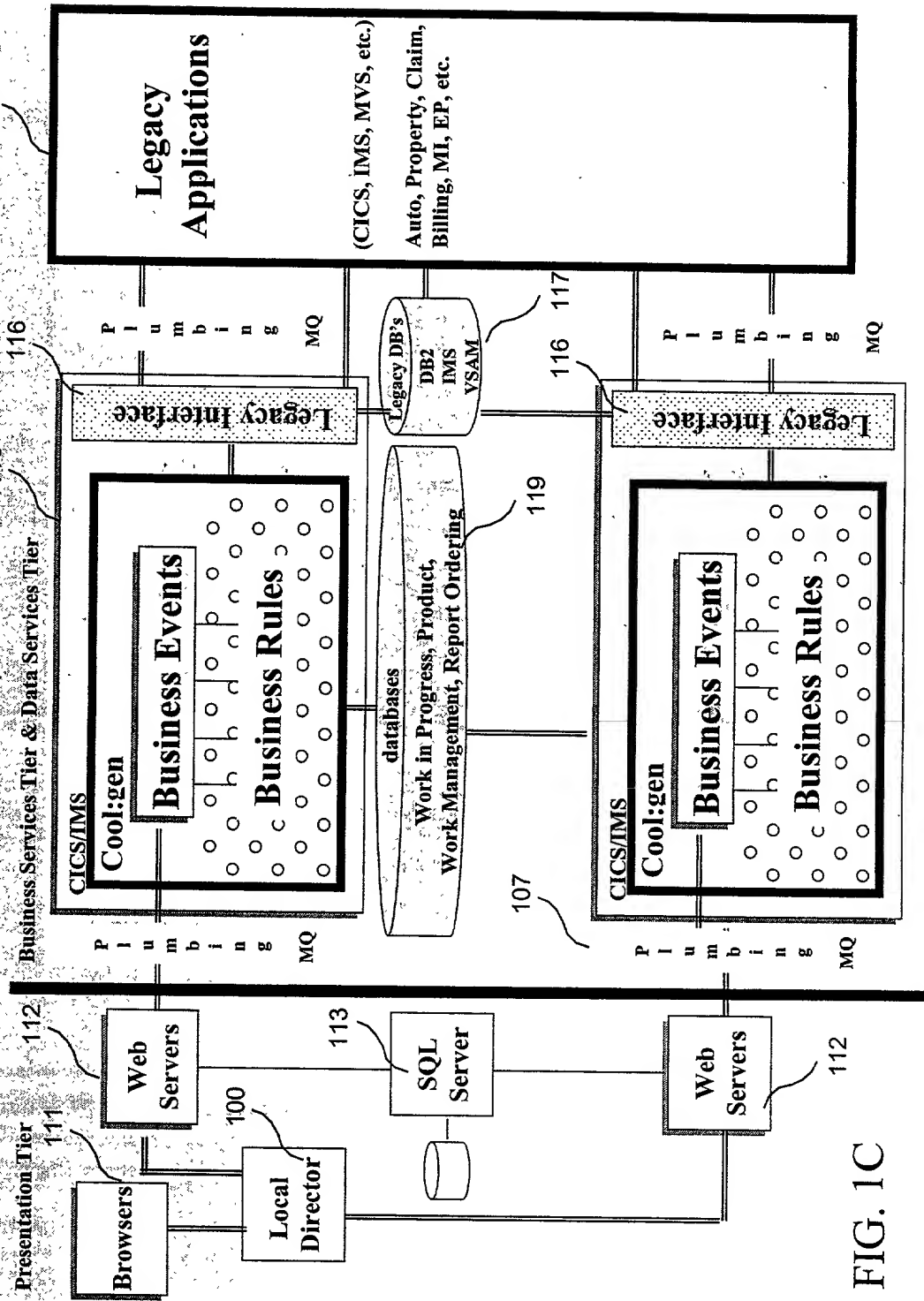


FIG. 1C

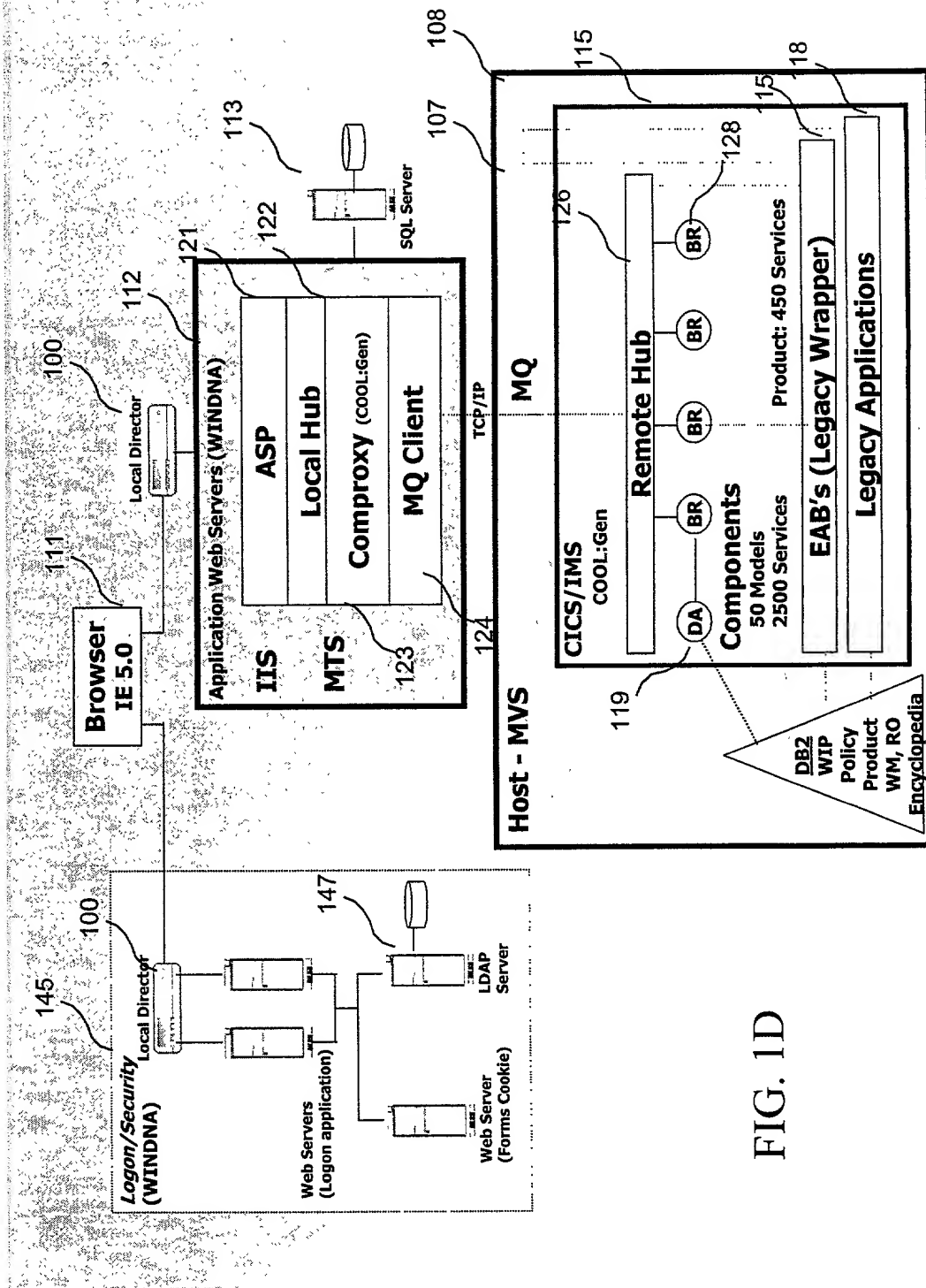


FIG. 1D

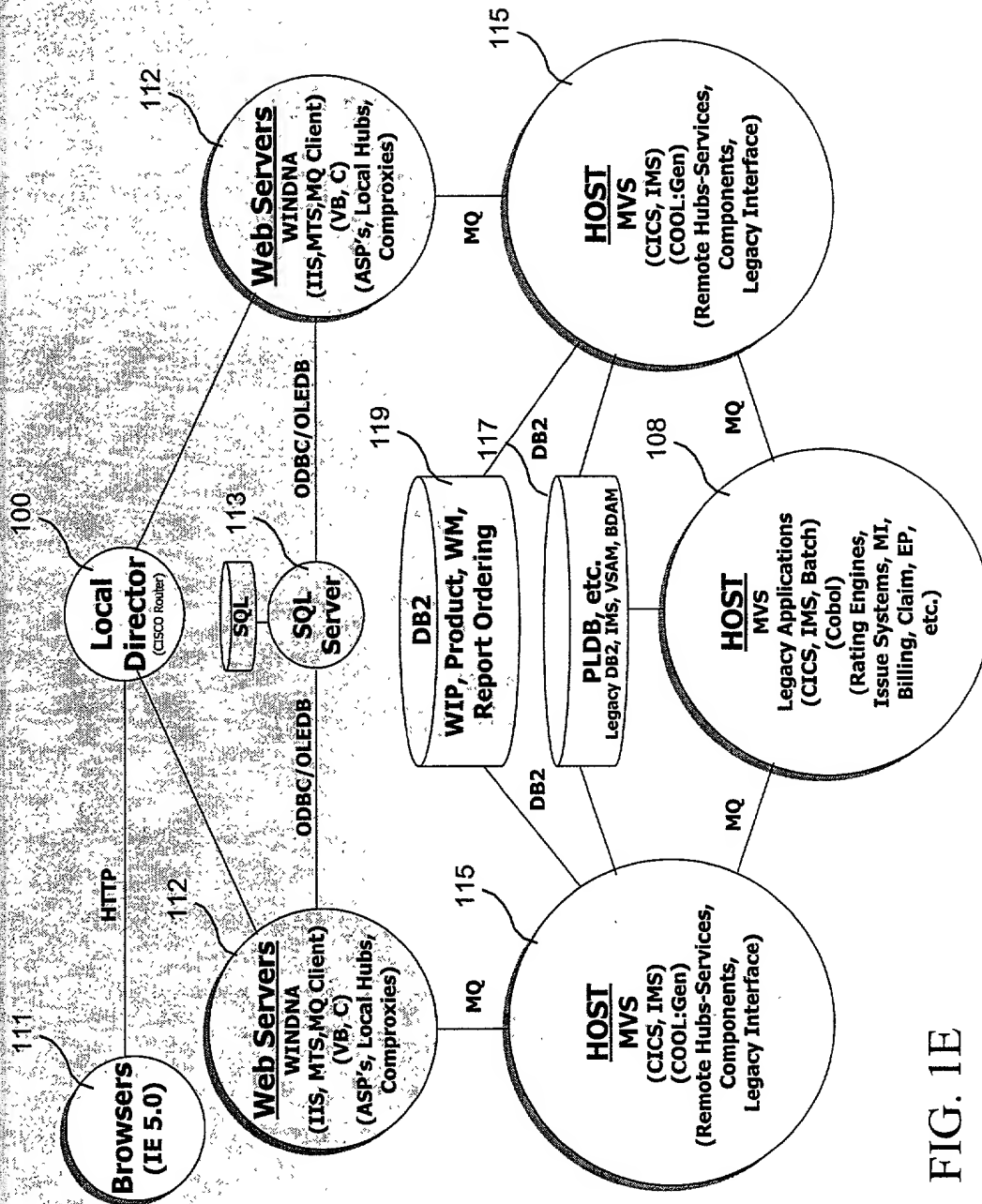


FIG. 1E

FIG. 1G

REFERENCES		PRODUCT TYPE		QUOTES		CUSTOMERS	
1. Location		20. Policy Type		40. Policy		60. Customer	
2. Agent		21. Installment Schedule	22. Pricing Option	41. Actions	42. Policy Participant	61. Billing Account (future)	
3. Lookup		23. Facet Navigation (future)	24. Script	43. Rating Results	44. Coverage		
4. Transaction Type		25. Coverage Grant Option	26. Coverage Dependency	45. Policy Subject	46. Endorsement		
5. Common		27. Limit Type	28. Deductible Type	49. Loss	50. Problem Log		
6. Symbol		29. Subject Type	30. Premium Type	51. Acceptance Package	52. Transaction Log		
7. Application (future)		31. Credit Surcharge Type	33. Reinsurance Type	53. Premium			
8. Cost Estimator (future)							
9. Personnel (staff member)							
10. Organizational Unit							
11. Template							
12. Assignment							
ACTIVITY TYPE		CORRESPONDENCE TYPE		ACTIVITIES		CORRESPONDENCE	
80. Event Type		100. Document Type (future)		120. Event		140. Document (future)	
81. Registration Type		101. Message Type (future)		121. Registration		141. Message	
82. Diary Type (future)		102. Outside Report Type		122. Diary (future)		142. Outside Report	
83. Claim Type (future)		103. Referral Type (future)		123. Claim (future)		143. Referral (future)	
				124. Commentary			

FIG. 2A

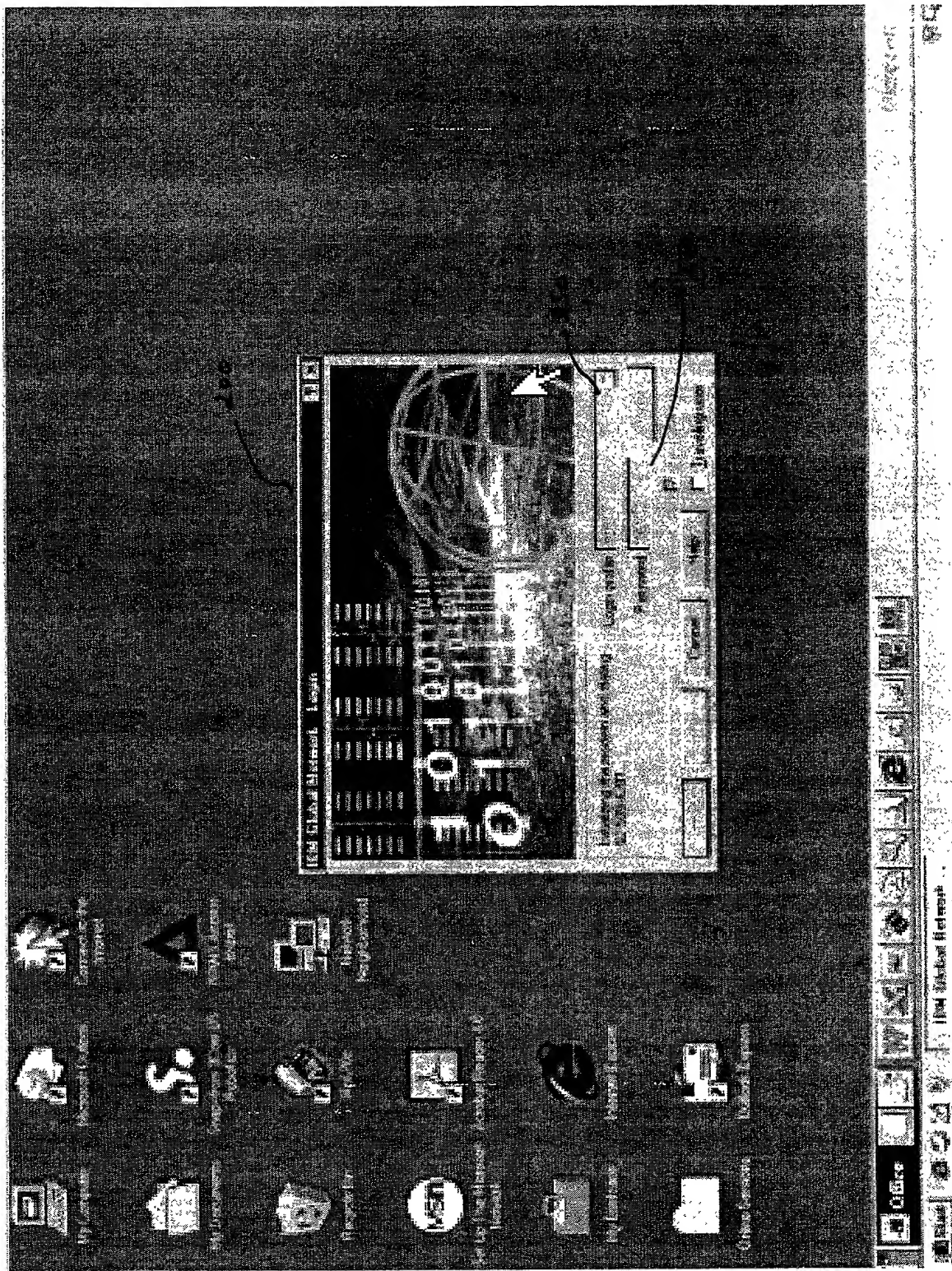


FIG. 2A

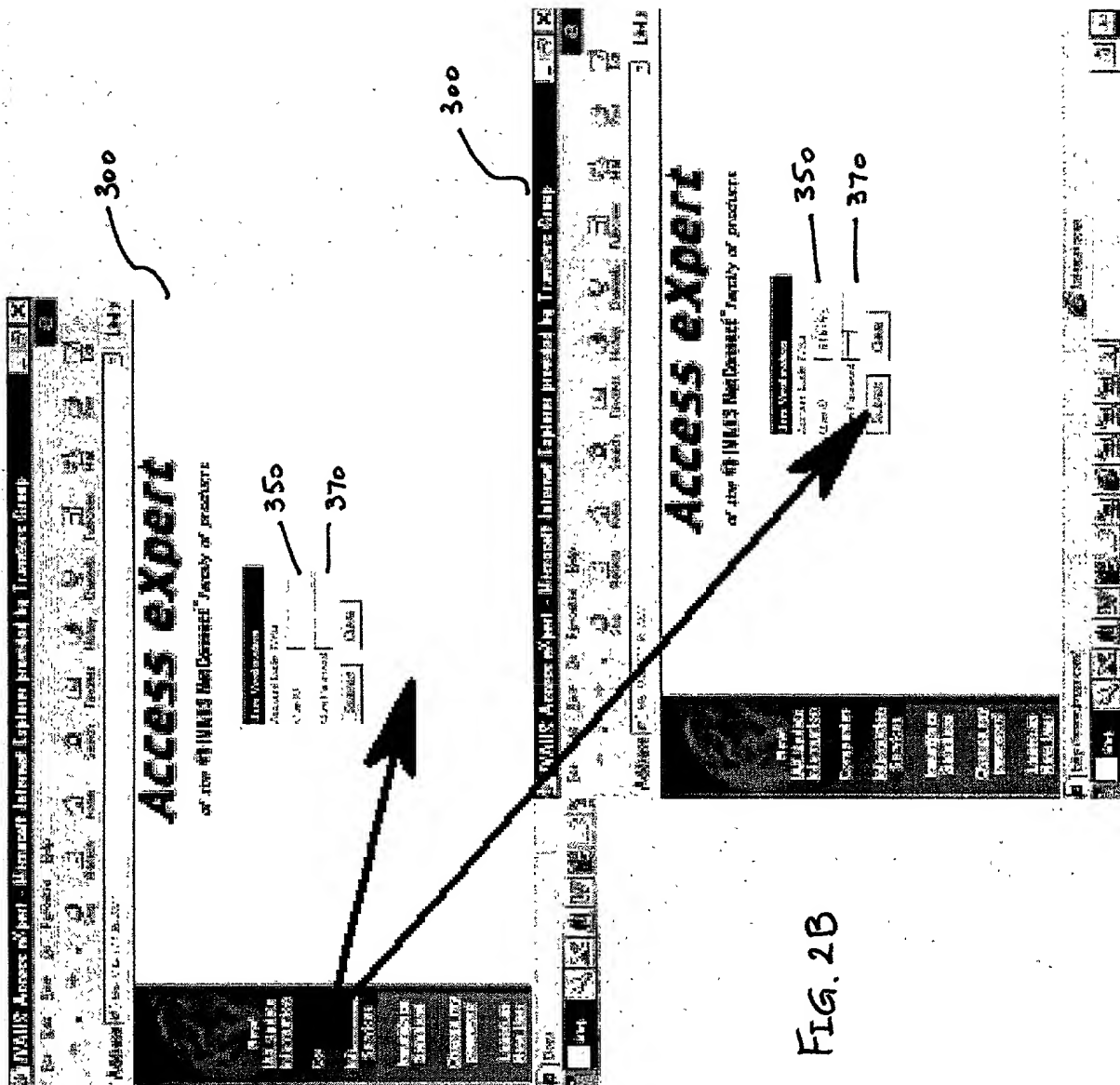


FIG. 2B

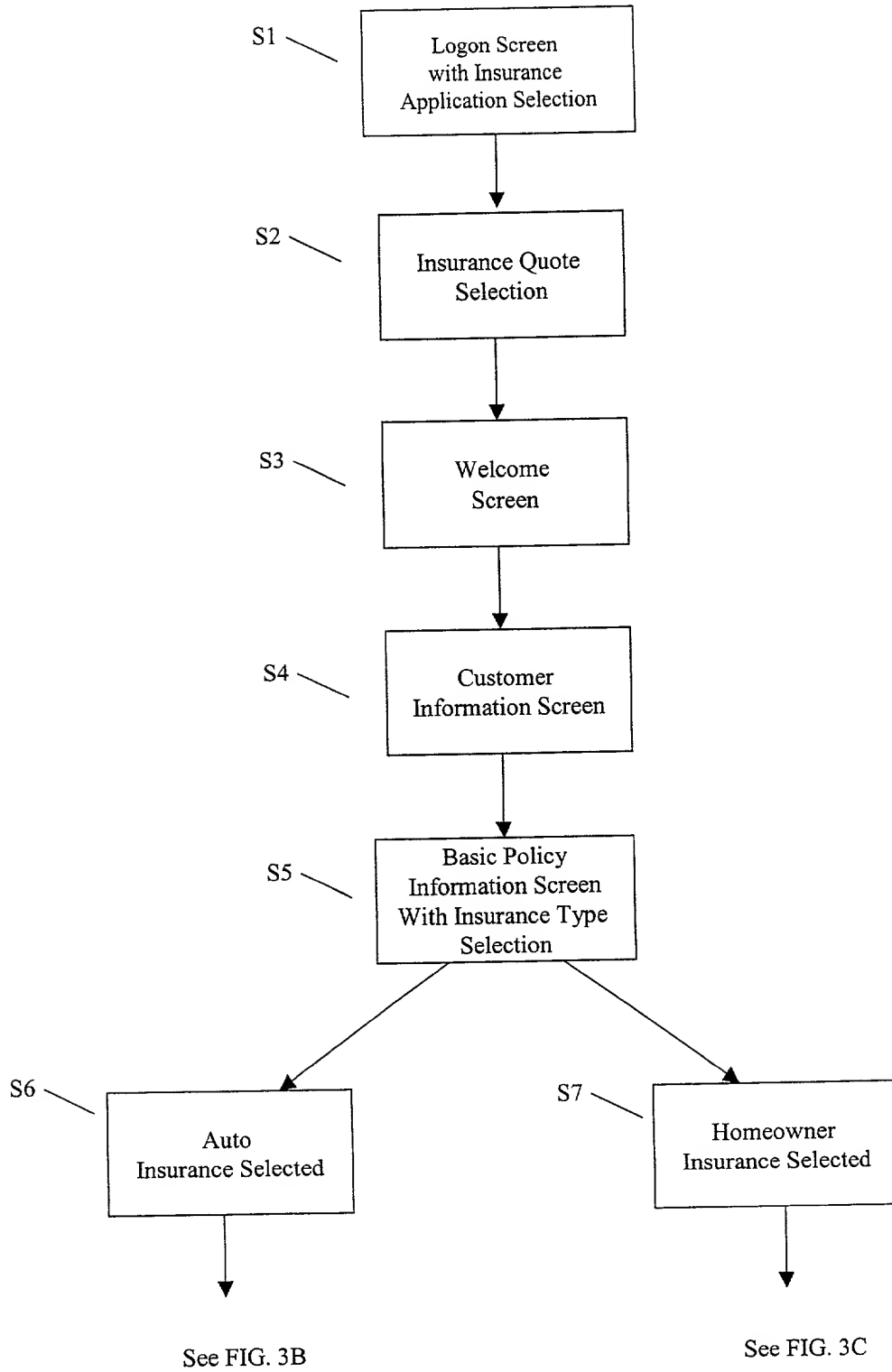


FIG. 3A

From FIG. 3A

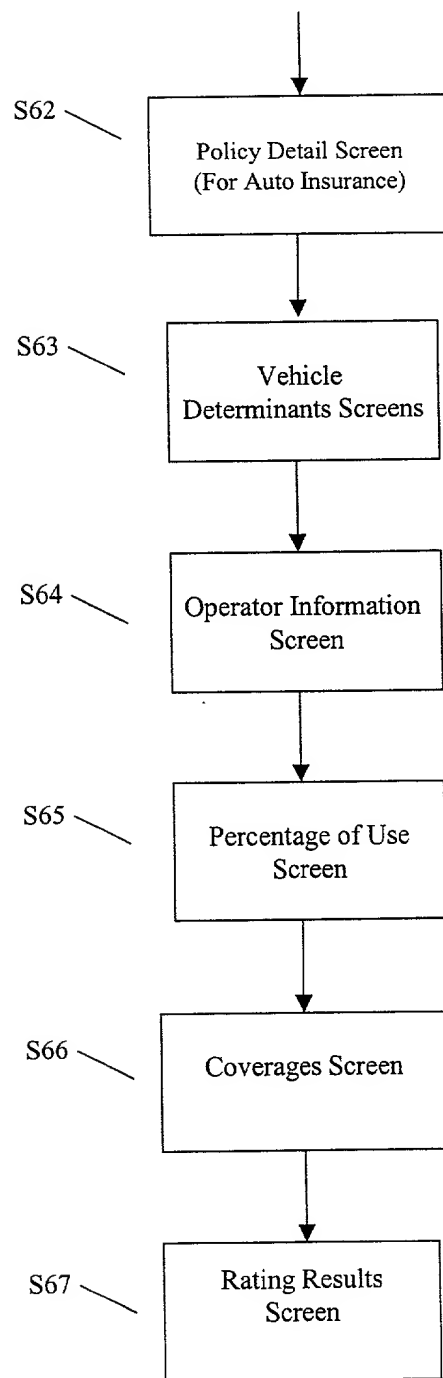


FIG. 3B

2024 RELEASE UNDER E.O. 14176

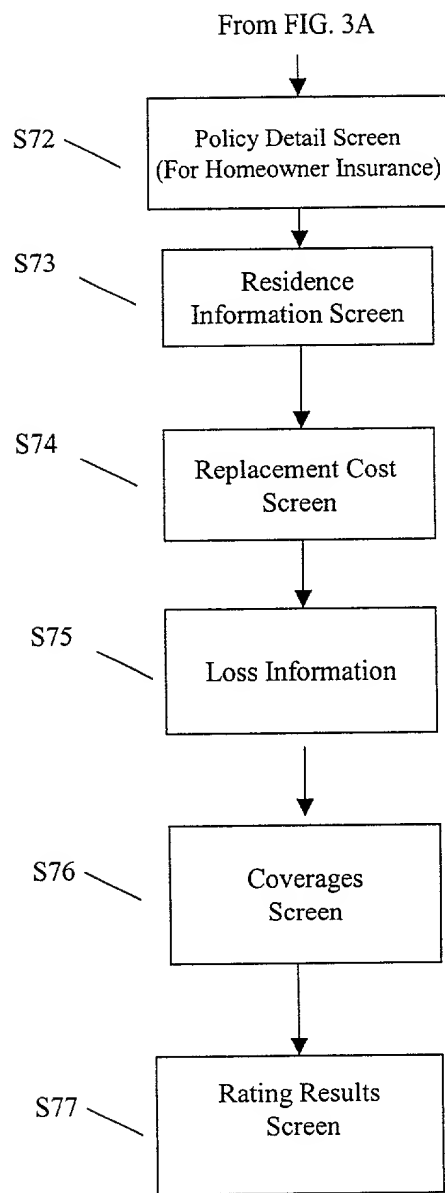


FIG. 3C

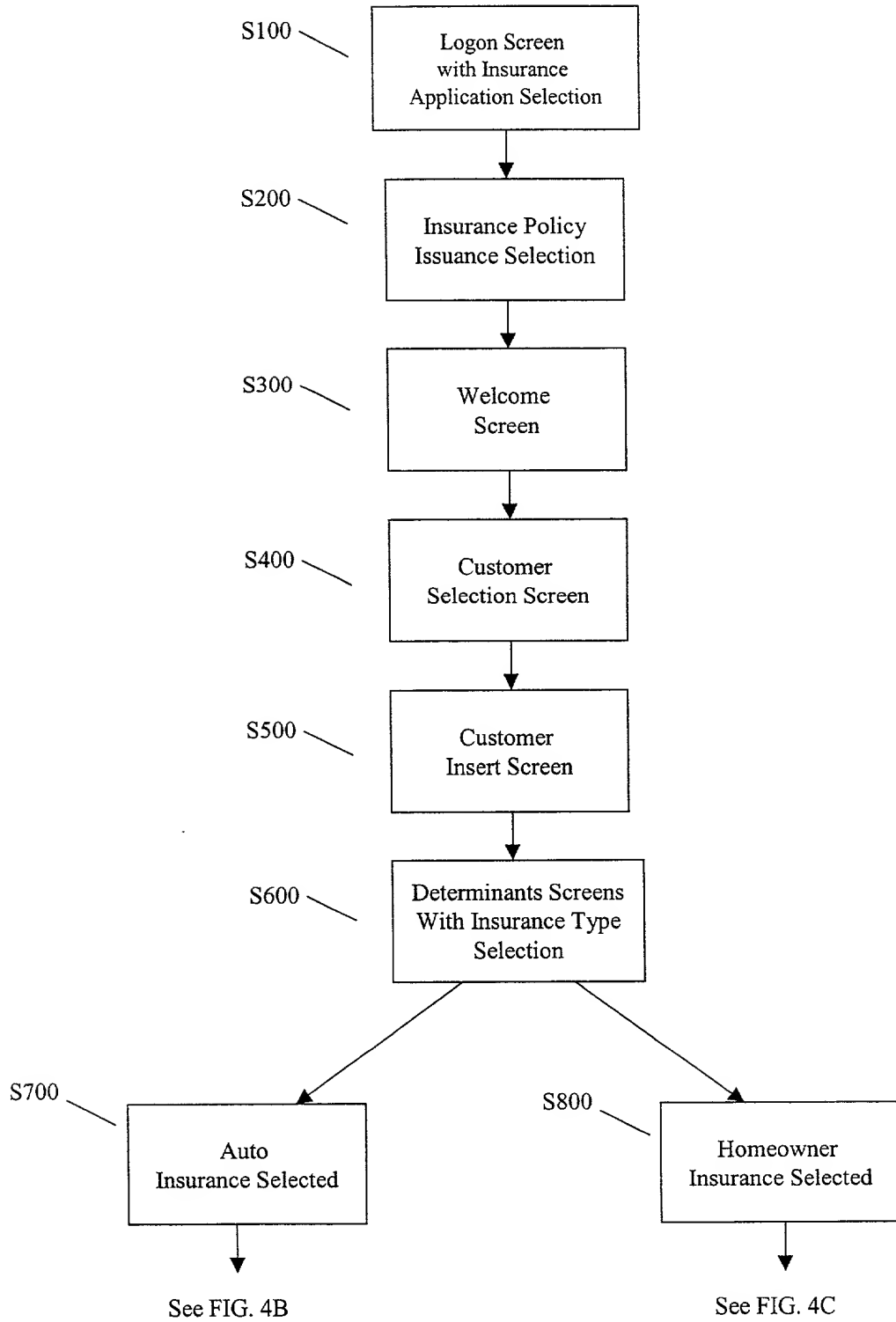


FIG. 4A

From FIG. 4A

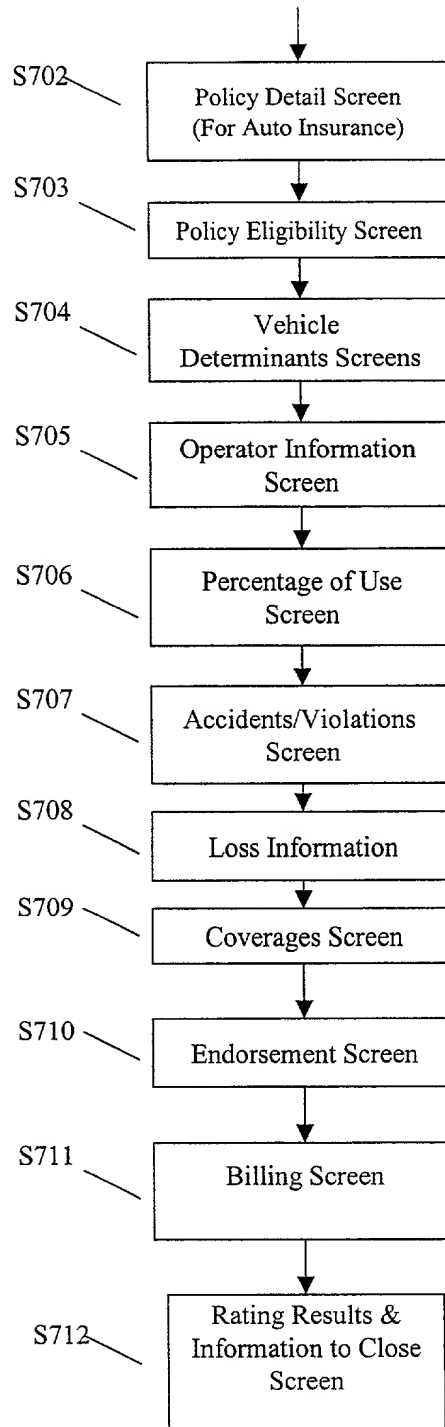


FIG. 4B

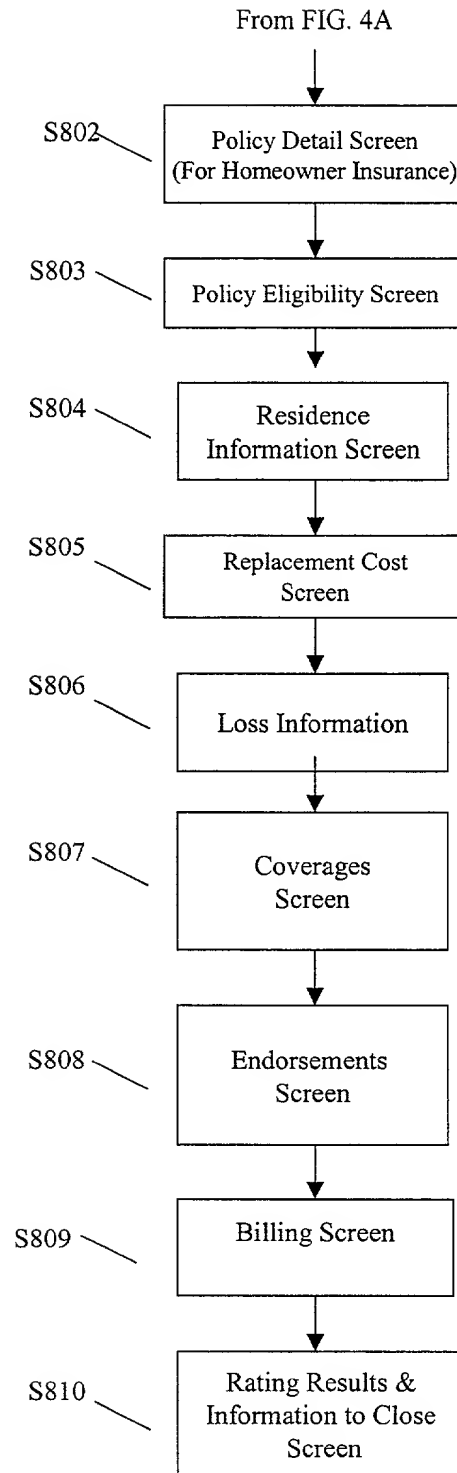
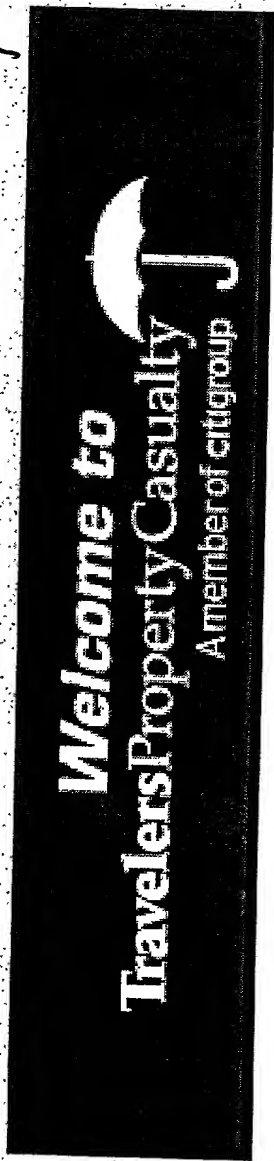


FIG. 4C

screen 6b

500



Travelers Application Logon

Customer ID: 510

Password: 520

047464594

Application: 530

Optional Data:

Logon 540 550

FIG. 5

FIG. 6A

Generic Logon - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channel Fullscreen Mail Print Exit

Address http://moarch/logon/Logon.asp

Welcome to
TravelersPropertyCasualty
A member of citigroup

Travelers Application Logon

Customer ID: 014629443

Password:

Application: AT3MOV

Optional Data:

Logon

- Atlas III - Model Off
- Atlas III
- Atlas III - QA/MO Fix
- Atlas III Customer Test A
- Atlas III Customer Test B
- Atlas III Integration Test A
- Atlas III Integration Test B
- Atlas III Unit Test
- Atlas III Customer Test C
- Atlas III Customer Test D
- Atlas III Integration Test C
- Atlas III Integration Test D

Local intranet zone

Start Paul M. Zane CDE Microsoft Microsoft Office Generic Logon Microsoft Word 6:12 PM

FIG. 6A

FIG. 6B

Generic Logon - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print

Address http://moarch/logon/Logon.asp

Welcome to
TravelersPropertyCasualty
A member of citigroup

Travelers Application Logon

Customer ID: 014629443

Password: [REDACTED]

Application: [REDACTED]

Optional Data: [REDACTED]

Logon Cancel

610

— Select an Application —

- Select an Application —
- CDE Customer Test System B
- CDE Customer Test System A
- Common Data Entry - Model Off
- Common Data Entry - QA/MO Fix
- CDE Unit Test
- CDE Integration Test System A
- CDE Integration Test System B
- Common Data Entry - Prod Fix
- CDE Customer Test System C
- CDE Customer Test System D

Start [Paul M. Zaretti] [CDE] Microsoft In... Microsoft Office S... Generic Logon... Microsoft Word... 3:45:52 PM

FIG. 6B

ATLAS III Welcome Page

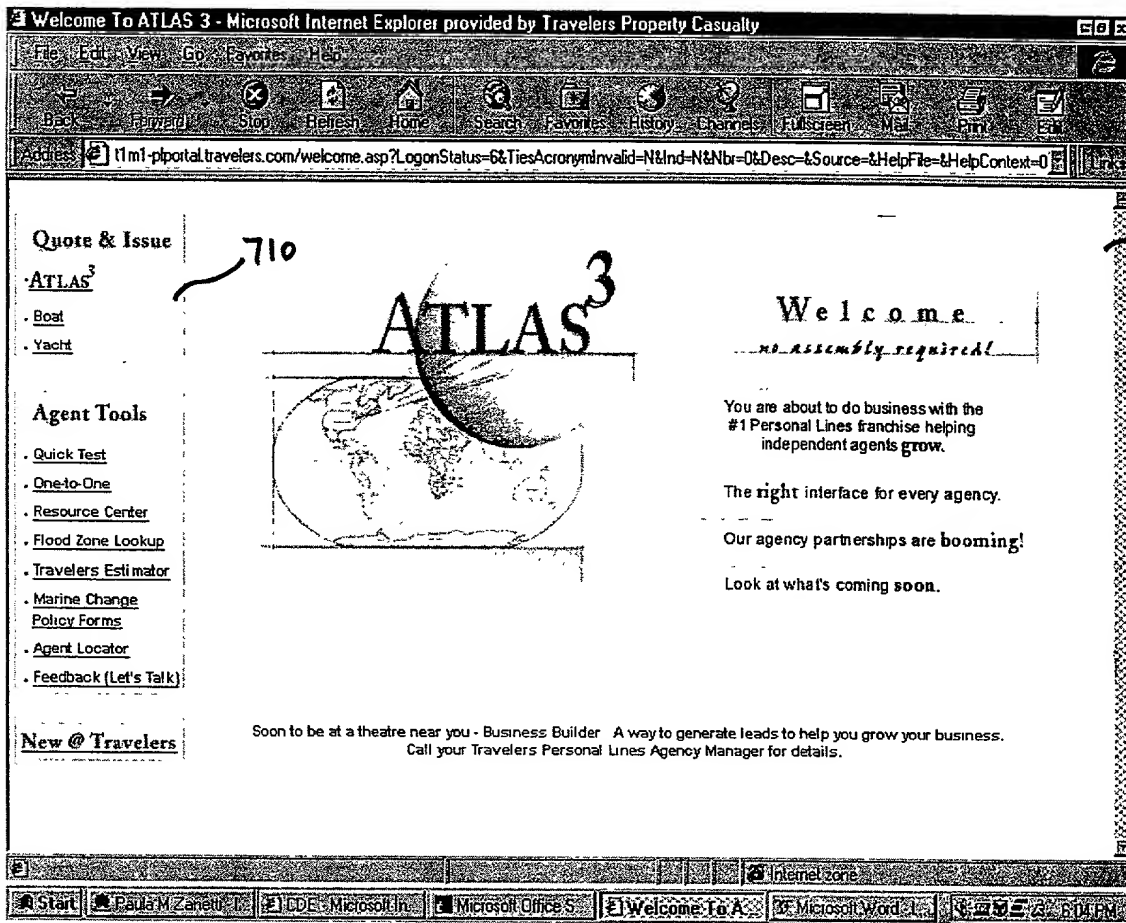


FIG. 7

FOOTED " 74364650

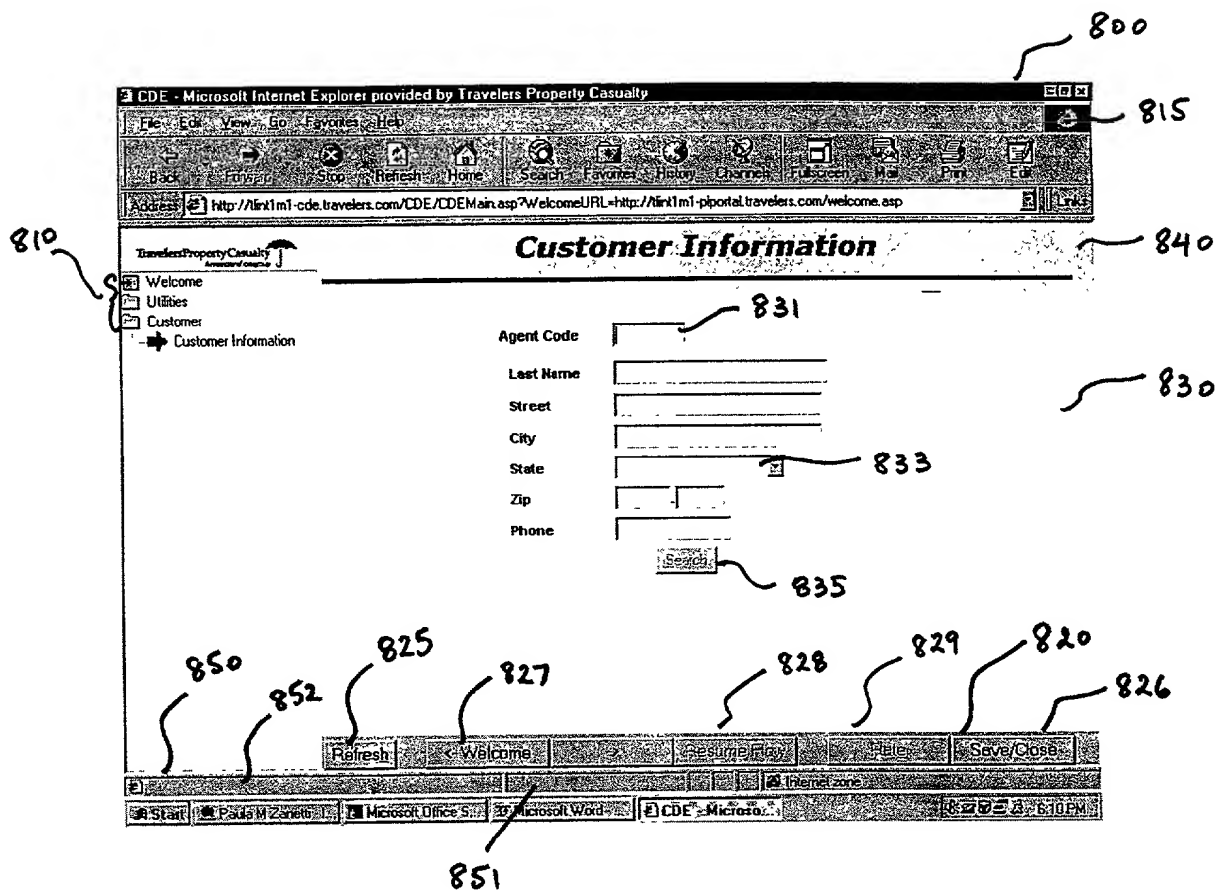


FIG. 8A

Customer Information

Agent Code

Last Name

Street

City

State

Zip

Phone

831

832

0A0165
0A7890
0EC006
0EC465
0EC466
0G0694
0M5200
0M5002
0M5320
0M5340
0M5411

Details

Drop-down list

FIG. 8B

Customer Information

Agent Code	Dm6800
Last Name	Atlas3
Street	1 Main Street
City	Manchester
State	ALASKA
Zip	833
Phone	834

FIG. 8C

CDE - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp

TravelersProperty Casualty
A member of Travelers

Welcome
Utilities
Customer
Customer Information

Customer Information

Agent Code: 0A0165

Last Name: BASIC POLICY

Street: 2111 MAIN STREET

City: WINDSOR LOCKS

State: CONNECTICUT

Zip: 06096

Phone:

830

835 Search Import Quote

836

Customer Name	Address	City	State	Zip/Postal
Add New Customer				

861

Enter Customer First and Last Name: TEST BASIC POLICY

865

Refresh < Welcome BasicPol > Resume Flow Date Save/Close

Internet zone

Start Tichost EXT APPN Node A Kathleen Yuck Microsoft Word CDE Micro 12:09 PM

824

FIG. 8D

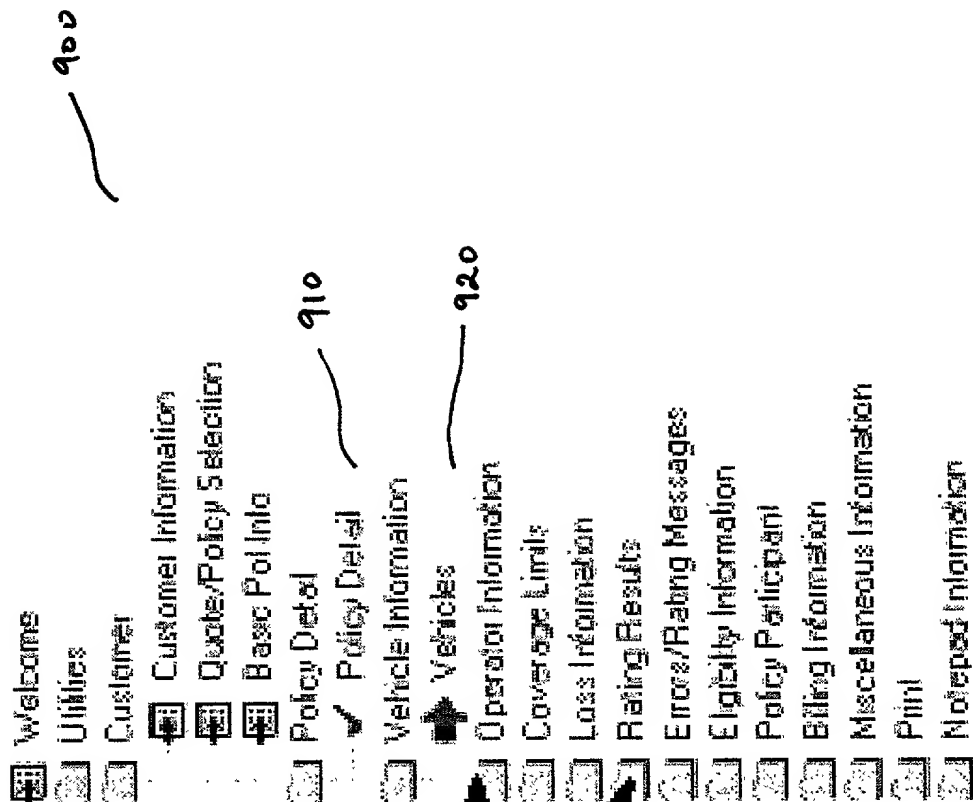


FIG. 9

03443844.031001
FOOTED TESTED

CDE - Microsoft Internet Explorer

File Edit View G6 Favorites Help

Address http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp

TravelersPropertyCasualty
A member of travelers

Welcome
Utilities
Customer
✓ Customer Information
➔ Basic Pol Info

Basic Policy Information

Producer: 0A0165 Customer: TEST BASIC POLICY

Rating State: CT IFS: MVR: CLUE:

Office Code: Policy#/Type: IFS Rec Price:

Rating State: CT 1010

Line Of Business: AUTO 101 1020

Default Template: Custom Template

1035 1045

1000

Refresh < Quote > Resume Flow Rate Save/Close

Internet zone

Start Tichost: EXTRA APPN Node: Active Kathleen Yucka: Microsoft Word CDE: Microsoft 12:09 PM

FIG. 10A

CDE - Microsoft Internet Explorer

File Edit View Go Favorites Help

Address: <http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp>

Travelers Property Casualty
A member of cna group

elcome

Utilities

Customer

✓ Customer Information

➔ Basic Pol Info

Basic Policy Information

Producer: 0A0165	Customer: TEST BASIC POLICY
Rating State: CT	IFS:
Office Code:	IFS Rec Price:
	MVR: CLUE

Rating State: CT

Line of Business: AUTO 101 1000

Default Template: ☐ Default Template ☒ Custom Template 1030

Transaction Type: GENERAL / NB QUOTE ☒ 1040

Effective Date: 04/28/2000

Policy Term: 06 1050

Premium Level: RETAIL (A) NOT EDGE

Pricing Track: NO TIER ☒ 1060

Writing Company: NO WRITING COMPANY ☒ 1070

Notes: 1080

1024

Start | Ighost | EXTRA | APPN Node Active | Kathleen Yucka | Microsoft Word | CDE Microsoft | 12:10 PM

FIG. 10B

CDE - Microsoft Internet Explorer

File Edit View Go Favorites Help

Address: http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp

TravelersPropertyCasualty
A member of otacorp

Producer: 0A0165 Customer: TEST BASIC POLICY
TEST RETAIL - NO OUTPUT Rating State: CT
Office Code: 948 Policy#: Type: AUTO 101 IFS: MVR
IFS Rep Price: CLUE

Policy Detail

Named Insured and Mailing Address

First Name: TEST
Last Name: POLICY
Street: 2111 MAIN STREET
City: WINDSOR LOCKS
County:
State: CONNECTICUT Zip/Postal: 06096
Social Security #: 345 34 5345

☐ Residence Address (if different from Mailing Address)
☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS: ELIGIBLE
Reason Code: 1130

Refresh < Quote Sel Vehicles > Resume Flow Rate Save/Close

Start Microsoft EXTRA! APPN Node Active Kathleen Trucks Microsoft Word CDE Microsoft 12:10 PM

1124

FIG. 11A

00043841-031001

CDE - Microsoft Internet Explorer

File Edit View Go Favorites Help

Address http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp

TravelersProperty Casualty
A member of旅行者

Welcome
Utilities
Customer
- Customer Information
- Policy/Quote Selection
- Basic Pol Info
Policy Detail
- Policy Detail
Vehicle Information
Operator Information
Coverage Limits
Loss Information
Rating Results
Errors/Rating Messages
Eligibility Information
Additional Interests
Billing Information
Miscellaneous Information
Print
Notepad Information
Derivations/Overrides

☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS ELIGIBLE

Reason Code

IFS Recommended Price

Policy Credits/Surcharges

☐ Account Credit

Companion Policy Numbers

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers

Refresh < Quote Sel Vehicles > Resume Pol Rate Save/Close

Start Tichost EXTRAL APPN Node Active Kathleen Yucka Microsoft Word CDE Microsoft 12:00 PM

1130 1140 ~1100 1124

FIG. 11B

CDE Personal Lines Desktop Page

1200

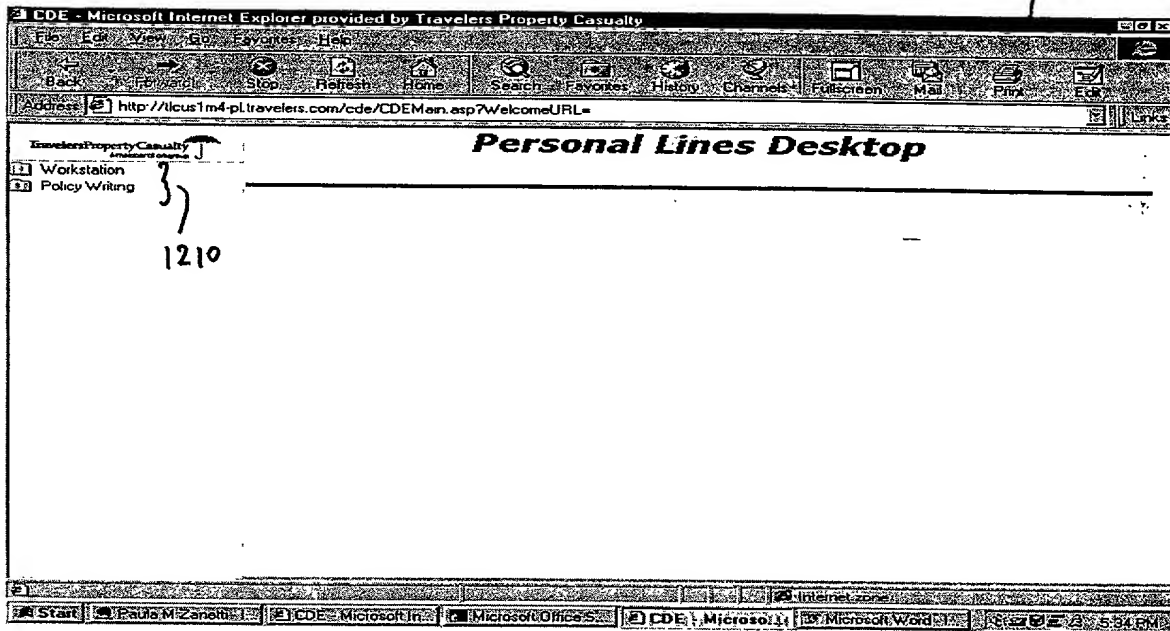


FIG. 12

1300

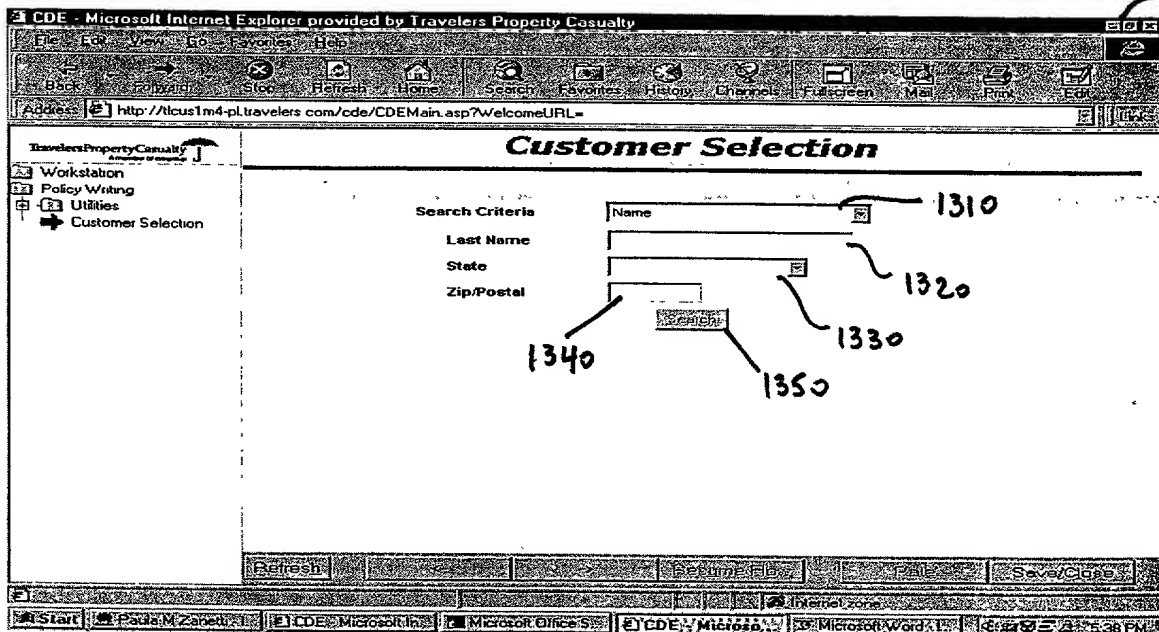


FIG. 13A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Exit

Address http://luc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection

Customer Selection

Search Criteria

Name 1310

Last Name 1320

State 1330

Zip/Postal 1340

Start Paula M Zanetti - Inbo... CDE Microsoft Intern... Microsoft Office Shortcu... 8:20:23 AM 10/6/00

FIG. 13B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Exit

Address http://luc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selectio

Customer Insert

Name 1410

Street 1420

City 1430

State 1440

Zip/Postal 1450

Phone 1460

1470

1480

Start Paula M Zanetti - Inbo... CDE Microsoft Intern... Microsoft Word Document Microsoft Office Shortcu... 8:20:23 AM 10/6/00

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lhus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Initial Page

Producer: Customer: Paula aprilupgrade
 Rating State: CT IFS: MVR: CLUE:
 Office Code: Policy#: Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: AUTO Effective Date: 04 - 21 - 2000
 Cell Flow Type: RETAIL

Continue

Refresh Quote Policy/Quote Selection Resume Policy Rate Save/Close

Start Paula M Zanele Inbox CDE Microsoft Int Microsoft Word Document Microsoft Office Shortcuts 3:27:53 PM 11/26/2000

FIG. 15

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lhus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Transaction and Policy Type

Producer: Customer: Paula aprilupgrade
 Rating State: CT IFS: MVR: CLUE:
 Office Code: Policy#: Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: AUTO Effective Date: 04/21/2000
 Cell Flow Type: RETAIL
 Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101
 Policy Term: 12

Continue

Refresh Quote Policy/Quote Selection Resume Policy Rate Save/Close

Start Paula M Zanele Inbox CDE Microsoft Int Microsoft Word Document Microsoft Office Shortcuts 3:27:53 PM 11/26/2000

FIG. 16

FOOTED "T49E4850

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Pricing Level

Producer:	Customer: Paula aprilupgrade	IFS:	MVR:
Office Code:	Rating State: CT	IFS Rec Price:	CLUE:
	Policy#/Type:		

<u>Rating State:</u>	CONNECTICUT	<u>Agent Code:</u>	0A7890
<u>Line of Business:</u>	AUTO	<u>Effective Date:</u>	04/21/2000
<u>Call Flow Type:</u>	RETAIL	<u>Policy Type:</u>	AUTOMOBILE 101
<u>Transaction Type:</u>	NB QUOTE - GENERAL	<u>Policy Term:</u>	12
<u>Premium Level:</u>	RETAIL (A) NOT EDGE	<u>Pricing Level:</u>	ECO-ECONOMY

Continue

Refresh Quote Print Resume Flow Rate Save/Close

Start Paula M Zanetti CDE Microsoft Microsoft Word Microsoft Office Excel Outlook Internet M...

1700

1710

1730

FIG. 17

FOOTNOTED 081001

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lclm4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants

Producer: Customer: Paula aprilupgrade
Rating State: CT
Office Code: Policy#/Type: IFS: IFS Rec Price: MVR: CLUE

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: AUTO Effective Date: 04/21/2000
Cell Flow Type: RETAIL
Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101
Policy Term: 12
Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Original Quote Date: 04 - 20 - 2000 Reference Date: 04 - 20 - 2000
Original Effective Date: - - -
Agent Customer Number: Agent Sub Code:

Agent Name: RETAIL TEST - NO OUTPUT 1830

Refresh < Quote Policy/Dtl > Resume Policy Policy Save/Close

FIG. 18A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lclm4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: AUTO Effective Date: 04/21/2000
Cell Flow Type: RETAIL
Transaction Type: NB ISSUE Policy Type: AUTO 101
Policy Term: 12
Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Original Quote Date: 04 - 20 - 2000 Reference Date: 04 - 20 - 2000
Original Effective Date: - - -
Agent Customer Number: Agent Sub Code:

Agent Name: RETAIL TEST - NO OUTPUT

Market Indicator:	A	Reporting Office:	948
Service Indicator:	A	Service Office:	948
Company Code:	PHOENIX INSURANCE COMPANY	Branch Code:	207

Refresh < Quote Policy/Dtl > Resume Policy Policy Save/Close

FIG. 18B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Policy Detail

TravelersProperty Casualty
A Division of CNA Group

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Select
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Vehicle Information
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information

Producer: 0A7890
RETAIL TEST - NO OUTPUT
Office Code: 948

Customer: PAULA APRILUPGRADE
Rating State: CT
Policy#/Type: AUTO 101

IFS: ELIGIBLE
IFS Rec Price:

MVR:
CLUE:

Named Insured and Mailing Address

First Name: PAULA
Last Name: APRILUPGRADE
Street: 1 TOWER SQ
City: GLASTONBURY
County: HARTFORD
State: CONNECTICUT Zip/Postal: 06033
Social Security #:

☐ Residence Address (if different from Mailing Address)
☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

19202

Refresh < Return Eligibility Requirements R41B Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S... Microsoft

FIG. 19A 1970

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Travelers Property Casualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Vehicle Information
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Destination Information

Previous Address (within last 6 months)

1920 ~ ☒ IFS Report has already been obtained

IFS Source TRANSUNION ☒ IFS ELIGIBLE

Reason Code

1930

1940

IFS Recommended Price

Policy Credits/Surcharges

☐ Account Credit

Companion Policy Numbers 1970

Auto Policy Numbers

Refresh < Deter Eligibility Return Home RHC Save/Close

Internet zone

Start Paolo M Zangari Microsoft Word Microsoft Office S... CDE - Microsoft U... 3:54 PM

09043841 081001
T00T80 T484860

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Taskbar Mail Print Edit

Address http://tltus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
Line of coverage

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Vehicle Information
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Destination/Quota

IFS Source TRANSUNION IFS ELIGIBLE

Reason Code

IFS Recommended Price

Policy Credits/Surcharges

Account Credit

Companion Policy Numbers

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers

Refresh Determ Eligibility Rating Flow Rate Save/Close

Start P. Zanetti Microsoft Word Microsoft Office CDE Microsoft

3/20/2000 3:55 PM

FIG. 19C

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcu1m4-pl.travelers.com/cde/CEMain.asp?WelcomeURL=

Travelers Property Casualty
A member of CNA

Policy Eligibility

Producer: 0A7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#/Type: AUTO 101
 IFS: ELIGIBLE IFS Rec Price: MVR: CLUE

Prior Insurance Information

Current Carrier

Number of Years Applicant Known by Agent

Prior Carrier is Non-Standard

Policy has been Cancelled, Declined, or Non-Renewed

Eligibility Information

Eligibility Questions:

ARE ANY OF YOUR VEHICLES USED FOR BUSINESS OR FARMING?

DO ANY OF YOUR VEHICLES HAVE EXISTING/UNREPAIRED DAMAGE?

DOES ANY OPERATOR IN YOUR HOUSEHOLD CURRENTLY HAVE A SUSPENDED LICENSE?

Refresh Pol.DI Vehicles Recruit Flow Page Save/Close

Done Internet Zone

Start Paula M Zanetti Microsoft Word Microsoft Office S... CDE - Microsoft

3/27/2010 3:55 PM

FIG. 20A

Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print

Address: http://lcluc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
A member of cdegroup

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Select
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prio
Underwriting Inform
Vehicle Information
Operator Information
Loss Information
Coverage Limits
Endorsements Informa
Additional Interests
Billing Information
Miscellaneous Informa
Errors/Rating Messages

Prior Carrier is Non-Standard [N]
Policy has been Cancelled, Declined, or Non-Renewed [N]

Eligibility Information

Eligibility Questions:

ARE ANY OF YOUR VEHICLES USED FOR BUSINESS OR FARMING? [N]
DO ANY OF YOUR VEHICLES HAVE EXISTING/UNREPAIRED DAMAGE? [N]
DOES ANY OPERATOR IN YOUR HOUSEHOLD SUFFER FROM PHYSICAL OR MEDICAL IMPAIRMENT? [N]
HAS APPLICANT BEEN UNINSURED FOR GREATER THAN 30 DAYS? [N]
HAVE YOU OR ANYONE IN YOUR HOUSEHOLD BEEN CONVICTED OF A FELONY OR A MISDEMEANOR IN THE PAST 3 YEARS? [N]
ARE ANY VEHICLES NOT REGISTERED TO YOU OR YOUR SPOUSE? [N]
HAS ANY DRIVER IN THE HOUSEHOLD HAD THEIR LICENSE SUSPENDED OR REVOKED IN THE LAST 5 YEARS? [N]
HAVE YOU OR YOUR SPOUSE FILED BANKRUPTCY IN THE PAST 5 YEARS? [N]

~ 2010

Refresh < Policy Vehicles Repair Policy Rate Save/Close

Internet zone

Start Paul M. Zanetti Microsoft Word... Microsoft Office S... E:\CDE\Microso...

8/28/2010 3:55 PM

FIG. 20B

09043241-081001
T00F80-1424860

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Favorites Net Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Vehicle - Determinants

Producer: 0A7890 Customer: PAULA APRILUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT
Office Code: 948 Policy #: /Type: AUTO 101 IFS: ELIGIBLE MVR: CLUE

Year	Make	Model	VIN	Annual Miles	Miles One Way	Days/W
1996	JEEP	CHEROKE CD	1j4f68+1u75818	11000		

Vehicle #

Year Vehicle Make VIN

Continue Cancel

Refresh Eligibility Operator Resume Flow Paid Save/Close

FIG. 21

FIG. 22A

3 CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels FullScreen Mail Print Edit

Address [2] http://Alcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Travelers Property Casualty
Microsoft Internet Explorer

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Select
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prio
Underwriting Inform
Vehicle Information
Vehicles
Operator Information
Loss Information
Coverage Limits
Endorsements Informa
Additional Interests
Billing Information
Miscellaneous Informa
Case Management

*VEHICLE TYPE P.U. SED. DLV/PANEL

*ANNUAL MILEAGE 11000

VEHICLE USED TO COMMUTE

SPECIAL VEHICLE USE

BUSINESS USE

CUSTOMIZATION

BROKEN CRACKED GLASS

COMBINED PRICE (AFFINITY)

COST NEW

PURCHASE DATE

* TERRITORY 14242

RATING CITY GLASTONBURY

RATING COUNTY HARTFORD

* INDICATES FIELD IS REQUIRED.

GARAGING ADDRESS

Add New Modify Delete

Refresh Eligibility Operator Assume Policy

Save/Close

Start Paul M. Zander Microsoft Word - th Microsoft Office's CDE - Microsoft

3:58 PM 3/5/98

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Operator Information

Producer: 0A7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#: / Type: AUTO 101 IFS Rec Price: IFS: ELIGIBLE MVR: CLUE

First Name	Last Name	Date Of Birth	License Number
Paula	Aprilupgrade	06/03/1966	57647658

Role: Driver

Driver

* LAST NAME: _____ * FIRST NAME: _____
 * DATE OF BIRTH: ____/____/____ DRIVER AGE: _____
 * GENDER: _____ * MARITAL STATUS: _____
 * LICENSE NUMBER: _____ * LICENSE STATE: _____

Refresh Vehicles Percent Use Resume File Page Save/Close

FIG. 23A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Driver

* LAST NAME: _____ * FIRST NAME: _____
 * DATE OF BIRTH: ____/____/____ DRIVER AGE: _____
 * GENDER: _____ * MARITAL STATUS: _____
 * LICENSE NUMBER: _____ * LICENSE STATE: _____
 YEARS LICENSED <4: _____ ☐ STUDENT OPERATOR
☐ DRIVER TRAINING ☐ DEFENSIVE DRIVER COURSE
 * RELATIONSHIP: APPLICANT OCCUPATION: _____
☐ OPER INSURED ELSEWHERE ☐ SPLIT RISK

* INDICATES FIELD IS REQUIRED.

Add Driver Merge Delete

Refresh Vehicles Percent Use Resume File Page Save/Close

FOOTNOTED 1434350

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorite Help

Back Forward Stop Refresh Home Search Favorites History Channel Fullscreen Mail Print Exit

Address http://tltus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prio)
Underwriting Inform
Vehicle Information
Vehicles
Operator Information
Operator Information
Percent of Use
Accident/Violations
Loss Information
Coverage Limits
Endorsements Informa

Percentage Of Use

Producer: 0A7890 Customer: PAULA APRILUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT
Office Code: 948 Policy#: Type: AUTO 101 IFS: ELIGIBLE MVR: CLUE
IFS Rec Price: -

Operator License Number 1998 JEEP CHEROKE CO175818
paula aprilupgrade 57647658 100 ~2410

Refresh Operator Acc Viol Resume Flow Page Save/Close

Internet zone

Start Paula M Zanetti Inbox Microsoft Word tran.doc CDE Microsoft Inte Microsoft Office Shonou 4:25 PM 4/03 PM

2400

~2420

FIG. 24

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Coverages

Producer: 0A7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#/Type: AUTO 101 IFS-ELIGIBLE MVR: CLUE

Coverages	1996 JEEP CHEROKEE CO
BODILY INJURY	100000/300000 CT - BODILY INJURY
PROPERTY DAMAGE	10000 CT - PROPERTY DAMAGE
BRB	
ABRB	
MEDICAL PAYMENT	500 CT - MEDICAL PAYMENTS
UM/UND MOT BODILY INJURY	100000/300000 CT - UM/UND BI SPLIT-CONVERSION
COMPREHENSIVE DED	200 COMP DED-WITH GLASS
COLLISION DED	200 COLL DED
TOWING	
ETE	
COMP - LOAN/LEASE GAP	N

☒ Same Liability Coverage For All Cars

1996 JEEP CHEROKEE CO

BODILY INJURY 100000/300000 CT - BODILY INJURY

PROPERTY DAMAGE

Refresh Add/Mod Endorse Resume Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word Microsoft Internet Explorer Microsoft Office Shortcuts 3:27 PM 4/20/00

FIG. 25A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Coverages

BODILY INJURY	100000/300000 CT - BODILY INJURY
PROPERTY DAMAGE	10000 CT - PROPERTY DAMAGE
BRB	
ABRB	
MEDICAL PAYMENT	500 CT - MEDICAL PAYMENTS
UM/UND MOT BODILY INJURY	100000/300000 CT - UM/UND BI SPLIT-CONVERSION
COMPREHENSIVE DED	200 COMP DED-WITH GLASS
COLLISION DED	200 COLL DED
TOWING	
ETE	
COMP - LOAN/LEASE GAP	
COLL-LOAN/LEASE GAP	

Refresh Add/Mod Endorse Resume Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word Microsoft Internet Explorer Microsoft Office Shortcuts 3:27 PM 4/20/00

FIG. 25B

FOOTED "T-484860"

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channel Fullscreen Mail Print

Address http://ncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Travelers Property Casualty

Billing

Producer: 0A7890 Customer: PAULA APRILUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT
Office Code: 948 Policy#: Type: AUTO 101 IFS: ELIGIBLE MVR: CLUE
IFS Rec Price:

Policy/Quote Detail
✓ Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
✓ Current Carrier (Prio)
Underwriting Inform
Vehicle Information
✓ Vehicles
Operator Information
✓ Operator Informatio
Percent of Use
Accident/Violations
Loss Information
Coverage Limits
✓ Liability/Physical D.
Endorsements Informati
Additional Interests
Billing Information
➔ Billing
Miscellaneous Informati
Errors/Rating Messages
Rating Results
Notepad Information

Bill Plan: INSTALLMENT - INSURED
Downpayment Amount: 0 00
Sweep Indicator: No
ABS Account Number:
Agency Customer Number:
Sub Producer Code:
MM Special Producer Code:

Refresh Add Int Misc Resume Flow Print Save/Close

Done Internet zone

Start Paula M Zanetti Inbox Microsoft Word vain.doc ETCDE Microsoft Inte Microsoft Office Shortcuts 4:04 PM

2600
2610
2620

FIG. 26

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Rating Results

Producer: 0a7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE
 Office Code: 948 Policy#: Type: AUTOMOBILE 101 IFS Rec Price: MVR: CLUE

Quote Date: 05/17/00 Policy Effective Date: 04/21/00
 Company: PHX Price: ECO

COVERAGE OPTION	LIMIT OR Deductible	96JEEP CHEROKE C
Split Limits (BI)	100/300	321.00
UM & UMD Conversion	100/300	241.00
Property Damage Comprehensive	10,000	99.00
Collision	200 FG	126.00
Medical Payments	200 DED	312.00
	500	23.00
Per Vehicle Total(s):		1122.00
12-Mo. Total:		\$1122.00

Information to Close

Refresh Misc Resume Flow Rate Save Close

FIG. 27A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://lncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Information to Close

Effective Date: 04/21/2000 Policy Term: 12 Total Premium: 1122
 Bill Mailed: 06/01 Payment Due: 06/21 Estimated Days Until Next Cycle: 15

Payment Options	Current Cycle	Next Cycle
EFT BILLING		
Installment Amount	\$95.50 09 Installments	\$95.50 08 Installments
EFT Charge	2.00	
INSTALLMENT PLAN		
Minimum Downpayment	284.50 25.00% Required	377.96 33.33% Required
Installments	97.50 09 Installments	97.50 08 Installments
Installment Charge	4.00	

View IFS Information View Pricing Details Proceed to Issue

Refresh Misc Resume Flow Rate Save Close

P. Zanetti
4/2000

FIG. 27B

09043841.081001

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print IE4

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Initial Page

TravelersPropertyCasualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants

Producer: Customer: PAULA APRILHOUFGRADE
Rating State: CT IFS: MVR: CLUE:
Office Code: Policy#/Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: HOMEOWNERS Effective Date: 04/21/2000
Call Flow Type: RETAIL

Continue

Refresh Quote Policy Policy Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word - train.doc CDE - Microsoft Internet Explorer Microsoft Office - Shortcuts 3:20 PM 4/21/2000

FIG. 28

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print IE4

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Transaction and Policy Type

TravelersPropertyCasualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants

Producer: Customer: PAULA APRILHOUFGRADE
Rating State: CT IFS: MVR: CLUE:
Office Code: Policy#/Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: HOMEOWNERS Effective Date: 04/21/2000
Call Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
Policy Term: 12 HOME SPECIAL (633)
HOME TENANT (634)
HOME CONDO (636)

Continue

Refresh Quote Policy Policy Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word - train.doc CDE - Microsoft Internet Explorer Microsoft Office - Shortcuts 3:20 PM 4/21/2000

FIG. 29

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Premium Level

Producer: Customer: PAULA APRILHOUPGRADE
Rating State: CT
Office Code: Policy#: IFS: IFS Rec Price: MVR: CLUE:

Rating State: CONNECTICUT
Line of Business: HOMEOWNERS
Call Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL
Policy Terms: 12
Premium Level: RETAIL A-01

Agent Code: 0A7890
Effective Date: 04/21/2000
Policy Type: HOME SPECIAL (633)

~3000

~3010

Continue

Refresh Quote Paid Resume Flow Print Save/Close

Start Paula M Zanetti Inbox Microsoft Word team.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcuts 5:08 PM

FIG. 30

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

CDE Determinants - Pricing Level

Producer: Customer: PAULA APRILHOUPGRADE
Rating State: CT
Office Code: Policy#: IFS: IFS Rec Price: MVR: CLUE:

Rating State: CONNECTICUT
Line of Business: HOMEOWNERS
Call Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL
Policy Terms: 12
Premium Level: RETAIL A-01

Agent Code: 0A7890
Effective Date: 04/21/2000
Policy Type: HOME SPECIAL (633)

Pricing Level: NO TIER

Continue

Refresh Quote Paid Resume Flow Print Save/Close

Start Paula M Zanetti Inbox Microsoft Word team.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcuts 5:09 PM

P. Zanetti
4/2000

FIG. 31

2

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Favorites MSN Print Edit

Address http://tlcst1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
Insurance of Connecticut

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Eligibility
Home Information
Replacement Cost Information
Coverage Limits
Loss Information
Endorsement Information
Additional Interests (Mortg.)
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Derivations/Overrides

CDE Determinants

Producer: Customer: PAULA APRILHOUPGRADE
Rating State: CT IFS: MVB: CLUE
Office Code: Policy#: Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: HOMEOWNERS Effective Date: 8/21/2000
Cell Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
Policy Term: 12
Premium Level: RETAIL A-01 Pricing Level: NO TIER

Original Quote Date 04 - 20 - 2000 Reference Date 04 - 21 - 2000
Original Effective Date 04 - 21 - 2000
Agent Customer Number Agent Sub Code

Agent Name: RETAIL TEST - NO OUTPUT

Refresh Quote Policy Resume Policy Print Save/Close

Start Paul M Zanetti - Inbo Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Spontau

FIG. 32A

The screenshot shows a web browser window with the title "CDE - Microsoft Internet Explorer provided by Travelers Property Casualty". The address bar displays "http://tbus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=".

The left sidebar contains a tree view with the following items:

- Travelers Property Casualty
 - Workstation
 - Policy Writing
 - Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selectio
 - Policy
 - Determinants
 - Policy/Quote Detail
 - Eligibility
 - Home Information
 - Replacement Cost Informa
 - Coverage Limits
 - Loss Information
 - Endorsement Information
 - Additional Interests (Mortg.
 - Billing Information
 - Miscellaneous Information
 - Errors/Raling Messages
 - Raling Results
 - Notepad Information
 - Derivations/Overides

The main content area displays the following information:

Rating State: CONNECTICUT
Line of Business: HOMEOWNERS
Call Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL
Policy Term: 12
Premium Level: RETAIL A-01

Agent Code: 0A7890
Effective Date: 04/21/2000
Policy Type: HOME SPECIAL (633)
Pricing Level: NO TIER

Original Quote Date: 04 - 20 - 2000
Reference Date: 04 - 21 - 2000
Original Effective Date: 04 - 21 - 2000

Agent Customer Number: [Empty Field]
Agent Sub Code: [Empty Field]

A table at the bottom displays the following information:

Agent Name: RETAIL TEST - NO OUTPUT	
Market Indicator: A	Reporting Office: 948
Service Indicator:	Service Office: 948
Company Code: NO WRITING COMPANY	Branch Code: 207

P. Zanetti
4/2000

FIG. 32B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://luc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Policy Detail

Producer: DA7890 Customer: PAULA APRILHOUPOGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR:
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: CLUE:

Named Insured and Mailing Address

Name: PAULA APRILHOUPOGRADE
 Name Cont: _____
 Street: 1 TOWER SQ
 City: GLASTONBURY
 County: HARTFORD
 State: CONNECTICUT Zip/Postal: 06033
 Social Security #: 457 86 8758

☐ Residence Address (if different from Mailing Address)
☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

Refresh Determin Eligibility Assume Policy Save/Close

FIG. 33A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://luc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Policy Detail

☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

IFS Source: _____ IFS: _____
 Reason Code: _____ NO DESCRIPTION AVAILABLE

IFS Recommended Price
 Numeric Score: _____

Policy Credits/Surcharges

☐ Account Credit
☐ Association Credit
☐ Non-Smoking Household Credit
☐ Prime Time Credit

Refresh Determin Eligibility Assume Policy Save/Close

P. Zanetti
4/2000

FIG. 33B

Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Travelers Property Casualty
A member of CNA

☐ Policy Writing
☐ Utilities
 -- ☒ Customer Selection
 -- ☐ Customer Informatic
 -- ☒ Policy/Quote Select
☐ Policy
 -- ☒ Determinants
☐ Policy/Quote Detail
 -- ☒ Insured Name
 -- ☐ Mailing Address
 -- ☐ Policy Credits/Surc
☐ Eligibility
☐ Home Information
☐ Replacement Cost Infor
☐ Coverage Limits
☐ Loss Information
☐ Endorsement Informatio
☐ Additional Interests (Mo
☐ Billing Information
☐ Miscellaneous Informati
☐ Errors/Rating Message
☐ Rating Results
☐ Notepad Information
☐ Derivations/Overrides

☐ Association Credit
☐ Non-Smoking Household Credit
☐ Prime Time Credit
☐ Neighborhood Home & Safety Program
☐ Deadbolt Credit
☐ Smoke Detector
☐ Sensa Dua Phone
☐ Fire Extinguisher

Doorman Guard Code

Burglar Alarm Code

Fire Alarm Code

Sprinkler Code

Companion Policy Numbers

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers

Refresh < Determin Eligibility > Resume Flow Insure Save/Close

Start Paula M. Zanetti Microsoft Word CDE - Micro Microsoft Office

P. Zanetti
4/2000

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Favorites Mail Print

Address http://tclus1m4-pl.travelers.com/cde/CDEMan.asp?WelcomeURL=

Policy Eligibility

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE

RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: **CLUE**

Office Code: 948 Policy# / Type: HOME SPECIAL [633] IFS Rec Price:

Prior Insurance Information

Current Carrier

Prior Carrier is Non-Standard

Policy has been Cancelled, Declined, or Non-Renewed

Eligibility Information

Eligibility Questions:

DO YOU HAVE AN UNFENCED POOL OR TRAMPOLINE?

DO YOU HAVE MORE THAN THREE MORTGAGEES?

DO YOU CURRENTLY OWN ANY OTHER HOMES THAT ARE NOT INSURED?

Refresh Pol/Dtl Residence? Resume Flow Save/Close

Start Paula M Zanetti's Inbox Microsoft Word - strn.doc CDE - Microsoft Info Microsoft Office - Shortcuts

FIG. 34A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Favorites Mail Print

Address http://tclus1m4-pl.travelers.com/cde/CDEMan.asp?WelcomeURL=

Eligibility Information

Eligibility Questions:

DO YOU HAVE AN UNFENCED POOL OR TRAMPOLINE?

DO YOU HAVE MORE THAN THREE MORTGAGEES?

DO YOU CURRENTLY OWN ANY OTHER HOMES THAT ARE NOT INSURED?

DO YOU CONDUCT BUSINESS ON THE PREMISES (E.G., FARMING, DAYCARE, SALON, ETC)?

IS THE RESIDENCE AN OWNER OCCUPIED 2 FAMILY DWLG BUILT BEFORE 1970, W/ CHILDREN UNDER AGE 6 IN THE OTHER UNIT?

IS THE RESIDENCE UNDER CONSTRUCTION AND DOES THE DATE OF COMPLETION EXCEED 90 DAYS?

HAS YOUR PROPERTY INSURANCE BEEN DECLINED, CANCELLED, OR NONRENEWED IN THE PAST 3 YEARS?

IS THE RESIDENCE A MOBILE OR MANUFACTURED HOME?

IS THE HOME VACANT OR FOR SALE?

DO YOU CURRENTLY OWN AN ANIMAL THAT HAS EVER CAUSED INJURY?

Refresh Pol/Dtl Residence? Resume Flow Save/Close

Start Paula M Zanetti's Inbox Microsoft Word - strn.doc CDE - Microsoft Info Microsoft Office - Shortcuts

FIG. 34B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tous1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Residence Information

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: IFS: ELIGIBLE MVR: CLUE

Residence Information

* CONSTRUCTION TYPE: BRICK STONE MASONRY
 * YEAR BUILT: 1996
 * OCCUPANCY: 1 FAMILY
 * TERRITORY: 6
 * FEET FROM HYDRANT: 800
 * MILES FROM FIRE DEPARTMENT: 2
 * PLACE CODE: 260
 * PROTECTION CLASS: 4
 * PROTECTION CLASS CODE: P CLASS = 04
 * ALTERNATE HEAT TYPE: NONE
 * APPROVED ROOF
 * STORM SHUTTER

Renovation Dates (MAND. 30 YRS)

Seasonal Dwelling

Protection Class

No. of Residence Employees

Approved Roof

Storm Shutter

Refresh Eligibility RepCost Resume Flow Issue Save/Close

FIG. 35A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tous1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

SEASONAL DWELLING

* PROTECTION CLASS: 4
 * PROTECTION CLASS CODE: P CLASS = 04
 * ALTERNATE HEAT TYPE: NONE
 * APPROVED ROOF
 * STORM SHUTTER
 * FLOOD INSURANCE

FEET FROM SEACOAST

SEA WALL PROTECTION

ELEVATION (FT) ABOVE WATER

NATURAL BARRIER PROTECTION

* INDICATES FIELD IS REQUIRED.

RESIDENCE PREMISES ADDRESS

Street: 1 TOWER SQ
 City: GLASTONBURY
 State: CONNECTICUT Zip/Postal: 06033

Refresh Eligibility RepCost Resume Flow Issue Save/Close

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4/2000

FIG. 35B

FOOTED "THREES"

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Exit

Address http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Travelers Property Casualty

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prior)
Underwriting Information
Home Information
Residence Information
Replacement Cost Information
Replacement Cost
Coverage Limits
Loss Information
Endorsement Information
Additional Interests (Misc)
Billing Information

Replacement Cost

Producer: DA7890 Customer: PAULA APRILHOUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR
Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: CLUE
(633)

Replacement Cost

MARKET VALUE	145000	* CONSTRUCTION QUALITY	8.5 - STANDARD (1981)
* CALCULATION METHOD	MANUAL SQ FOOT	REPLACEMENT COST AMT	145000

* INDICATES FIELD IS REQUIRED.

Refresh Residence Loss Resume Flow Save Save/Close

Start Paula M Zanetti Microsoft Word CDE - Microsoft Office 3:28:22 PM

3600

FIG. 36

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Exit

Address http://lous1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Coverages

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE:
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: [633]

DEDUCTIBLE 500 DEDUCTIBLE

WINDSTORM/HURRICANE DED

SPECIAL THEFT DEDUCTIBLE

A - DWELLING LIMIT 145000

B - OTHER STRUCTURES

C - PERSONAL PROPERTY

D - LOSS OF USE

E - LIABILITY 100000 PERSONAL LIAB COV E

Refresh Loss Endorse Resume Flow Login Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 3:59:53 PM

FCG. 37A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites New Channels Fullscreen Mail Print Exit

Address http://lous1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Coverages

RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE:
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: [633]

DEDUCTIBLE 500 DEDUCTIBLE

WINDSTORM/HURRICANE DED

SPECIAL THEFT DEDUCTIBLE

A - DWELLING LIMIT 145000

B - OTHER STRUCTURES

C - PERSONAL PROPERTY

D - LOSS OF USE

E - LIABILITY 100000 PERSONAL LIAB COV E

F - MEDICAL PAYMENTS 1000 MEDICAL PAYMENTS TO OTHERS - COVERAGE F

Refresh Loss Endorse Resume Flow Login Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 3:59:53 PM

P. Zanetti
4/2000

FCG. 37B

09347341.081001

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Messenger Mail Print Exit

Address http://ticus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
American of Casualty

Endorsements

Producer: DA7890 Customer: PAULA APRILHOUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
Office Code: 948 Policy#: Type: HOME SPECIAL IFS Rec Price: 3800
(633)

Available

Endorsements	TR
ADDTL COV END'T (ACE)	55621
ADDTL RES RENT TO O...	HO-70
BUILDING ORDINANCE ...	HA-277
BUSINESS PROPERTY L...	58146
BUSINESS PURSUITS	HO-71
CONTENTS REPLACEM...	56494
COVERAGE C - INCREA...	HO-65
CREDIT CARD, FUNDS ...	HA-53
DWELLING UNDER CO...	58102
EARTHQUAKE	HA-54
FIRE DEPT SERVICE CH...	55789
HIGH VALUE HOME EN...	57000

Selected

Endorsements

Refresh Coverage Add Int Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Office S...

Internetzone

8:27:58 PM

FIG. 38

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Printing History Favorites Mail News Print Copy

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Billing

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
 Office Code: 948 Policy #/Type: HOME SPECIAL (633) IFS Rec Price:

Billing Plan

INSTALLMENT-INSURED (NO DOWNPAYMENT)

Downpayment Amount 0.00

Sweep Indicator No

ABS Account Number

Billing Last Name & First Initial APRILHOUPGRADE.P

Full Billing Name

Agency Customer Number

Sub Producer Code

MM Special Producer Code

Policy/Quote Detail
 Insured Name
 Mailing Address
 Policy Credits/Suro
 Eligibility
 Current Carrier (Prio)
 Underwriting Inform
 Home Information
 Residence Informa
 Replacement Cost Infor
 Replacement Cost
 Coverage Limits
 Coverages
 Deductible
 Loss Information
 Endorsement Information
 Endorsements
 Additional Interests (Mo
 Billing Information
 Billing
 Miscellaneous Informati
 Errors/Rating Messages
 Rating Results
 Notepad Information
 Definitions/Code

Refresh Add Print Misc Resume Flow Log Save/Close

Contents commands for working with the selected items

Start Paula M. Zanetti 10 Microsoft Word CDE Microsoft Office S... 12:05:42 PM

P. Zanetti
4/2000

0954384-03001

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Rating Results

Producer: 0a7890 Customer: paula aprilhougrade
RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
Office Code: 948 Policy# / Type: HOME SPECIAL IFS Rec Price: [633]

\$500 DEDUCTIBLE

COVERAGE	LIMIT	PREMIUM	DISCOUNTS APPLIED
Dwelling	\$ 145000	\$ 423	New Home \$ -63
Other Structures	14500		INCL : Loss Free Discount -16
Personal Property	72500		INCL : Deductible Discount -47
Loss of Use	29000		
Personal Liability	100000		INCL :
Medical Payments	1000		INCL :
HA-300 CT			INCL :

ANNUAL POLICY PREMIUM \$ 297.00

Refresh < Misc > REPAIRS/PAID > > > Save/Close

FIG. 40A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Information to Close

Effective Date: 04/21/2000 Policy Term: 12 Total Premium: 297
Bill Mailed: 06/01 Payment Due: 06/21 Estimated Days Until Next Cycle: 15

Payment Options	Current Cycle	Next Cycle
EFT BILLING		
Installment Amount	\$26.75 09 Installments	\$26.75 08 Installments
EFT Charge	2.00	
INSTALLMENT PLAN		
Minimum Downpayment	78.25 25.00% Required	102.99 33.33% Required
Installments	28.75 09 Installments	28.75 08 Installments
Installment Charge		

View IFS Information View Pricing Details REPAIRS/PAID > > > Save/Close

P. Zanetti
4/2000

12

FIG. 40B

File Edit View Go Favorites Help

Address http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tclus1m4-pl.portal.travelers.com/welcome.asp

CDE Determinants - Initial Page

Travellers Property Casualty
An arrow of coverage

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants

Producer: Customer: TEST LARGEYACHT
Rating State: CT IFS:
Office Code: Policy#: Type: IFS Rec Price: MVR:
CLUE:

Rating State: CONNECTICUT Agent Code: 0HL545
Line of Business: BOAT Effective Date: 11 2000
Call Flow Type: RETAIL

Continue

Refresh < Quote Policy > Reprint Flow Rate Save/Close

Start Microsoft Active Microsoft EXPLORER Microsoft Word - Dp- FYCDE Microsoft 12/20/2000

FIG. 41

FOOTED" T48E4860

File Edit View Tools Favorites Help

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tclus1m4-pl.portal.travelers.com/welcome.asp

CDE Determinants - Transaction and Policy Type

Travelers Property Casualty
An entity of Travelers

Workstation
Policy Writing
☒ Utilities
☒ Customer Selection
☒ Customer Information
☒ Policy/Quote Selection
☒ Policy
☒ Determinants

Producer: Customer: TEST LARGEYACHT
Rating State: CT
Office Code: Policy#: /Type: IFS: IFS Rec Price: MVR: CLUE:

Rating State: CONNECTICUT
Line of Business: BOAT
Agent Code: 0HL545
Effective Date: 04/11/2000
Call Flow Type: RETAIL
Transaction Type: NB QUOTE - GENERAL
Policy Type: YACHT (840)
Policy Term: 12

Start | OPEN Node Active | Microsoft EXPLORER | Kathleen Yucka | Microsoft Word | CDE Microsoft | 100% 12:30 PM

FIG. 42

File Edit View Go Favorites Help

Address http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://lucus1m4-plportal.travelers.com/welcome.asp

Travelers Property Casualty
SERVICE GROUP

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Deleminants
Policy/Quote Detail
Vessel Information
Coverage Limits
Endorsements Information
Errors/Rating Messages
Rating Results
Notepad Information
Print

CDE Determinants

Producer: Customer: TEST LARGEYACHT
Rating State: CT IFS: MVR:
Office Code: Policy#/Type: IFS Rec Price: CLUE

Rating State: CONNECTICUT Agent Code: 0HL545
Line of Business: BOAT Effective Date: 04/11/2000
Call Flow type: RETAIL
Transaction type: NB QUOTE GENERAL Policy type: YACHT (840)
Policy term: 12
Premium Level: STANDARD (A) Pricing Level: STANDARD

Original Quote Date: 04 10 2000 Reference Date: 04 10 2000
Original Effective Date: 04 11 2000
Agent Customer Number: Agent Sub Code:

Agent Name: HINCKLEY INSURANCE GROUP
Market Indicator: A Reporting Office: 126
Service Indicator: Service Office: 558

Refresh < Quote Policy > Resume Flow Rate Save/Close

ASIAN MAPENNA AREA Email EXRA Microsoft Word ECODE Microsoft DVS 1280p

FIG. 43

File Edit View Go Favorites Help

Address http://lhus1m4-pl.travelers.com/cde/CDMain.asp?WelcomeURL=http://lhus1m4-plportal.travelers.com/welcome.asp

Travelers Property Casualty

Policy Detail

Producer: 0HL545 Customer: TEST LARGEYACHT

HINCKLEY INSURANCE Rating State: CT IFS: MVR:

GROUP Office Code: 558 Policy#/Type: YACHT (840) IFS Rec. Price: CLUE:

Named Insured and Mailing Address

First Name	TEST		
Last Name	LARGEYACHT		
Street	111 MAIN STREET		
City	WINDSOR LOCKS		
State	CONNECTICUT	Zip/Postal	06096
Social Security #	345	34	5435

Refresh < Determ Eligibility > Resume Flow Issue Save/Close

ASAP HAPPN Node Active T-Test-EX-PAUL K-Ship-Yacht-In-A M-Microsoft Word-001 E-Node-Microsoft D-M-2018

FIG. 44

FileEditViewGoFavoritesHelp

Addresshttp://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp

TravelersProperty/Casualty
A member of Travelers

Policy Eligibility

Producer: OHL545
HINCKLEY INSURANCE GROUP

Customer: TEST LARGEYACHT

Rating State: CT

IFS: MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price: CLUE:

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior to Underwriting Information)

Vessel Information

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Messages

Rating Results

Notepad Information

Print

Prior Insurance Information

Current CarrierALLSTATE

Expiration Date

Policy Premium

Number of Years Applicant Known by Agent

Policy has been Cancelled, Declined or Non-RenewedNE

Eligibility Information

Eligibility Questions:

Refresh

Policy

Vessels

Passage Flow

Rate

Save/Close

Start

My Recent Documents

Internet Explorer

Microsoft Word - Doc

12:55

FIG. 45

Address: http://lms1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://lms1m4-plportal.travelers.com/welcome.asp

Vessel

Producer: 0HL545 Customer: TEST LARGEYACHT
 HINCKLEY INSURANCE GROUP Rating State: CT IFS: MVR:
 Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Type:

Start X APPN Notes Active F Fossil EXPIRE K Kellen Yacht Ins V Microsoft Word Doc E CODE M... H 12:30 PM

FIG. 46

Microsoft Internet Explorer

File Edit View Go Favorites Help

Address http://lhus1m4-pl.travelers.com/cde/COEMain.asp?WelcomeURL=http://lhus1m4-plportal.travelers.com/welcome.asp

Vessel

Travelers Property Casualty
A member of Travelers

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior)

Underwriting Information

Vessel Information

Vessels

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Messages

Rating Results

Notepad Information

Print

Producer: 0HL545
HINCKLEY INSURANCE GROUP

Customer: TEST LARGEYACHT

Rating State: CT

Office Code: 558

Policy#/Type: YACHT (840)

IFS:

IFS Rec Price:

MVR:

CLUE:

LARGE YACHT

YEAR: 1980

TYPE: POWER

SUB TYPE: BASS BOATS

MANUFACTURER: ABBATE

MODEL: MODEL

LENGTH FT: 30

LENGTH IN: 3

SPEED: 22

HORSEPOWER: 100

ENGINE TYPE: INBOARD

FUEL TYPE: GAS

SURVEY DATE: 1/1/00

PURCHASE DATE: 1/1/00

PURCHASE AMOUNT: 10000

HULL ID NUMBER: 23424234

INLAND / COASTAL: INLAND

NAVIGATIONAL TERRITORY: GREAT LAKES

LAY UP APPLIES: ☐

Refresh Eligibility Operator Resume Flow Rate Save/Close

Start APPN Node Appve PEXAL EXPRAL Kellian Yaka In Microsoft Word Doc EICOL Microsoft 12332

FIG. 47A

FOOTER: 74843860

File Edit View Go Favorites Help

Address: http://lhus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://lhus1m4-pl.portal.travelers.com/welcome.asp

TravelersProperty Casualty

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior)

Underwriting Information

Vessel Information

Vessels

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Messages

Rating Results

Notepad Information

Print

VAPOR DETECTOR

DEPTH SOUNDER

GPS

ELECTRONIC BURGLAR ALARM

EPIRB

MULTI-OWNER?

NUMBER OF CREW

VESSEL NAME

PRIOR VESSEL TYPE

NUMBER OF YEARS OWNED

WINTER MOORING MARINA / LOCATION

AUTOMATIC CO2

RADAR

SHIP TO SHORE RADIO

LASER PLOT

OUTBOARD MOTORS

LICENSED CAPTAIN

RATEABLE CALCULATION

HURRICANE SAFE HARBOR PLAN

PRIOR VESSEL LENGTH

SUMMER MOORING MARINA / LOCATION

Refresh

Eligibility

Operator

Feature Flow

Rate

Save/Close

Internet Explorer

Start

XPENNNode Active

Internet Explorer

Kalman, Mike

Microsoft Word

FILECODE Microsoft

MS 42878

FIG. 47B

File Edit View Go Favorites Help

Address http://lhus1m4-pl.travelers.com/cde/CDEMain.asp?welcomeURL=http://lhus1m4-pl.portal.travelers.com/welcome.asp

TravelersProperty-Casualty
Division of coverage

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior)

Underwriting Information

Vessel Information

Vessels

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Message

Rating Results

Notepad Information

Print

NUMBER OF YEARS OWNED

SUMMER MOORING MARINA / LOCATION

WINTER MOORING MARINA / LOCATION

INDICATES FIELD IS REQUIRED

SUMMER MOORING ADDRESS

Street 111 MAIN STREET

City WINDSOR LOCKS

County HARTFORD

State CONNECTICUT Zip/Postal 06096

WINTER MOORING ADDRESS

Street 11 MAIN STREET

City WINDSOR LOCKS

County HARTFORD

State CONNECTICUT Zip/Postal 06096

Refresh Eligibility Operator Return Flow Rate Save/Close

Internet Zone

Start APPN Node Active Microsoft EXPLA Kelbeen Yucka Microsoft Word D ECD Microsoft 5/5/99 12:27

FIG. 47C

File Edit View Favorites Help

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp

Travelers Property Casualty
 An American of America

Workstation
 Policy Writing
☒ Utilities
☒ Customer Selection
☒ Customer Information
☒ Policy/Quote Selection
☒ Policy
☒ Determinants
☒ Policy/Quote Detail
☒ Insured Name
☒ Companion Policies
☒ Eligibility
☒ Current Carrier (Prior)
☒ Underwriting Information
☒ Vessel Information
☒ Vessels
☒ Operator Information
☒ Loss Information
☒ Coverage Limits
☒ Endorsements/Information
☒ Additional Interests
☒ Billing Information
☒ Miscellaneous Information
☒ Errors/Rating Messages
☒ Rating Results
☒ Notepad Information
☒ Print

Vessel Operator

Producer: 0HL545 Customer: TEST LARGEYACHT
 HINCKLEY INSURANCE Rating State: CT
 GROUP IFS: MVR:
 Office Code: 558 Policy#: /Type: YACHT (840) IFS Rec Price: CLUE:

FIRST NAME	LAST NAME	LICENSE NUMBER
LARGEYACHT	TEST	SDJFSDLKFSKLJ

New Modify Delete

Refresh < Vessels Permit Use > Resume Flow Rate Save/Close

Start KERN News & Info T-Shell - EXPL KERN News & Info Microsoft Word 97 EXCEL - Microsoft 5/19/97 12:47 PM

FIG. 48A

03043841 031001

File Edit View Go Favorites Help

Address http://luc1m4-pl.travelers.com/cde/CDEMMain.asp?WelcomeURL=http://luc1m4-pl.portal.travelers.com/welcome.asp

Travelers Property Casualty
A member of Citicorp

Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Companion Policies
Eligibility
Current Carrier (Prior)
Underwriting Information
Vessel Information
Vessels
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Print

FIRST NAME	LAST NAME	LICENSE NUMBER

LICENSED OPERATOR

FIRST NAME	LARGEYACHT	LAST NAME	TEST
DATE OF BIRTH	01/01/1956	LICENSE ST	CONNECTICUT
LICENSE NUMBER	SDJFSDLKFSKLJ	OCCUPATION	DOCTOR
BOATING EDUCATION	ADVANCED	YEARS OF BOATING EXPERIENCE	15

INDICATES FIELD IS REQUIRED

Refresh < Vessels Percent Use > Fuel Use Flow Rate Save/Close

Start XAPPEN Node Active Desktop EXTRA 1 Kathleen Yackel In 3 Microsoft Word Doc 1 GOF Microsoft 123/P

FIG. 48B

004344 001001
FOOTED" T48E4260

File Edit View Go Favorites Help

Address http://lhus1m4-pl.travelers.com/cde/CDEMMain.asp?WelcomeURL=http://lhus1m4-pl.portal.travelers.com/welcome.asp

Travelers Property Casualty
A member of Travelers

Percentage Of Use

Producer: 0HLS45 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE Rating State: CT
GROUP IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Operator	License Number	ABBAT MODEL
TEST LARGEYACHT (840)	0301980	100

Refresh < Operator App/Mod > Page Time Flow Page Save/Close

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Companion Policies
Eligibility
Current Carrier (Prior)
Underwriting Information
Vessel Information
Vessels
Operator Information
Operator Information
Percent of Use
Accident/Violations
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Message

Start APPEN Node Active E:\chost\EXTRAL K:\green\mca\ D:\Microsoft Word E:\COP Microsoft E:\S 1288

FIG. 49

0943241 081001
T00T80 "T42E4860

File View Go Favorites Help

Address <http://licustm4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://licustm4-plportal.travelers.com/welcome.asp>

Accidents/Violations and Inexperience

Travelers Property Casualty
A Division of Travelers

Producer: 0HL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE Rating State: CT
GROUP IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Seq#	Rel#	Driver	Accident Date	Conviction Date	Amount of Loss	Accident Type
[Empty Table Rows]						

Operator: [Text Box] Incident Type: [Text Box]

[Add To List] [Modify] [Delete]

[Refresh] [Percent Use] [Loss] [Resume Flow] [Rate] [Save/Close]

Start [Active] [Error] [Warning] [Microsoft Word] [Microsoft Excel] [Internet Explorer]

FIG. 50

TravelersProperty Casualty <i>A member of Citicorp</i>		Loss Information	
Producer: OHL545 HINCKLEY INSURANCE GROUP		Customer: TEST LARGEYACHT	
Rating State: CT		IFS:	
Office Code: 558		Policy#/Type: YACHT (840)	
IFS Rec Price:		MVR:	
CLUE:			

Loss Date	Cause of Loss	Amount	CAT# Number	Description
<div> <div>Loss Date</div> <div> <div>Amount</div> <div>Cause of Loss</div> <div>Description</div> </div> <div>CAT# Number</div> </div>				

Loss Date	<input type="text"/> <input type="text"/> <input type="text"/>	Amount	<input type="text"/>	Catastrophe No.	<input type="text"/>
Cause of Loss	<input type="text"/>				
Description	<input type="text"/>				
<input type="checkbox"/> Waive Surcharge					

Refresh	<Acc/Vol	Coverage	Resume Flow	Rate	Save/Close
---------	----------	----------	-------------	------	------------

FIG. 51

FOOTED "T4E4E60

File Edit View Go Favorites Help

Address: http://tous1m4-pl.travelers.com/cde/CEMain.asp?WelcomeURL=http://tous1m4-pl.portal.travelers.com/welcome.asp

Coverages

Producer: OHL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE Rating State: CT
GROUP
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: IFS: MVR: CLUE:

Coverages	1990 ABBAT 030
PHYSICAL DAMAGE DED	0.0100 PHYSICAL DAMAGE
PHYSICAL DAMAGE	130000
OUTBOARD MOTORS	
PERSONAL PROPERTY DED	250 PERSONAL PROPERTY
PERSONAL PROPERTY	1000
TOWING	1000 COMMERCIAL TOWING
PROTECTION & INDEMNITY	100000 PROTECTION & INDEMNITY
MEDICAL PAYMENTS	2000
UNINSURED BOATER	100000 UNINSURED BOATER
USL&H	N

1990 ABBAT 030

PHYSICAL DAMAGE DED	0.0100 PHYSICAL DAMAGE
PHYSICAL DAMAGE	130000

Refresh Loss Endorsements Premiums Rates Save/Close

Internet Zone

Start CAPRI Underway Microsoft Excel Microsoft Word - Do CDE Microsoft

FIG. S2

FIG. 53

FOOTED 148E4860

File Edit View 36 Favorites Help

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp

Travelers Property Casualty
A member of CNA Group

Billing

Producer: OHL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE GROUP Rating State: CT IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Policy
✓ Determinants
Policy/Quote Detail
✓ Insured Name
Companion Policies
Eligibility
✓ Current Carrier (Prior)
Underwriting Information
Vessel Information
✓ Vessels
Operator Information
Operator Information
✓ Percent of Use
✓ Accident/Violations
Loss Information
✓ Losses
Coverage Limits
✓ Liability/Physical Damage
Endorsements Information
✓ Endorsements
Additional Interests
Billing Information
➔ Billing
Miscellaneous Information
Errors/Rating Messages
Rating Results
Rating Summary

Bill Plan: INSTALLMENT - INSURED
Downpayment Amount: 100.00
Sweep Indicator: No
ABS Account Number:
Agency Customer Number:
Sub Producer Code:
MM Special Producer Code:

Refresh Add/Int Vaso Resume Flow Rate Save/Close

Start APPNtde Active Interact EXHALL Kater Nock in Microsoft Word 2003 Microsoft 12:40

FIG. 54

File Edit View Go Favorites Help

Address http://lucustm4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://lucustm4-pl.portal.travelers.com/welcome.asp

Travelers Property Casualty
A member of Travelers

Rating Results

Producer: 0HL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE GROUP Rating State: CT IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Total Policy Premium: \$1360 Total Transaction Premium: \$0
STD Commission Rate: 20% Override Commission: 0%

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

THIS RISK QUALIFIES AND DOES NOT REQUIRE REFERRAL.

Process Date: 04/10/2000 12:33:11 PM CDI

Description/Recommendation

THIS RISK QUALIFIES AND DOES NOT REQUIRE REFERRAL.

Refresh Endorse Print Resume Flow Rate Save/Close

Start OPEN Notepad Active Internet Explorer Kellian Yacht Inc Microsoft Word Doc EDITOR Microsoft

FIG. 55A

File Edit View Go Favorites Help

Address <http://licus1m4-pl.travelers.com/cde/CDMain.asp?WelcomeURL=http://licus1m4-pl.portal.travelers.com/welcome.asp>

Travelers Property Casualty
A member of Travelers Group

Workstation

- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
 - Determinant
 - Policy/Quote Detail
 - Insured Name
 - Companion Policies
- Vessel Information
 - Vessels
- Coverage Limits
 - Liability/Physical Dam
- Endorsements Information
 - Endorsements
- Errors/Rating Messages
- Rating Results
 - Rating Summary
- Notepad Information
- Print

Rating Results

Producer: 0HL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE Rating State: CT
GROUP IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Total Policy Premium: \$1360 Total Transaction Premium: \$0
STD Commission Rate: 20% Override Commission: 0%

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

LG YACHT SPECIAL SUBJECT TYPE CODE 1980 ABBAT Information

COASTAL INDICATOR NAVIGATIONAL TERRITORY 07 SUMMER MOORING STATE CT

Cov/Endorsement	Amnt or Ins	Deductible	Standard	Override	Final Premium	Index
PHYSICAL DAMAGE	100000	0.0100	0.63	0.00	270	
PROTECTION & INDEMNITY	100000		90	0	90	
MEDICAL PAYMENT	2000		0	0	0	
UNINSURED BOATER	100000		0	0	0	
COMMERCIAL TOWING	1000		0	0	0	
PERSONAL PROPERTY	1000	250	0	0	0	

Refresh < Endorse Print > Resume Flow Rate Save/Close

Start D:\APP\Node Active Microsoft Excel C:\Program Files\Microsoft Word\Word.exe Microsoft Word 10/10/2001 12:19

FIG. 55B

Travelers Property Casualty
An American International Company

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Declarations
Policy/Quote Detail
Insured Name
Companion Policies
Vessel Information
Vessels
Coverage Limits
Liability/Physical Dam
Endorsements Information
Endorsements
Errors/Rating Messages
Rating Results
Rating Summary
Notepad Information
Print

Total Policy Premium: \$1360
STD Commission Rate: 20%
Total Transaction Premium: \$0
Override Commission: 0 %

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH	FT
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030	

LG YACHT SPECIAL SUBJECT TYPE CODE 1980 ABBAT Information

COASTAL INDICATOR: 1 NAVIGATIONAL TERRITORY: 07 SUMMER MOORING STATE: CT

Coverage	Amt of Ins	Deductible	Standard	Override	Final Premium	Incl
PHYSICAL DAMAGE	150000	0.0100	0.63		1270	
PROTECTION & INDEMNITY	100000		0.0	0.0	\$0	
MEDICAL PAYMENT	2000		0.0	0.0	0	
UNINSURED BOATER	100000		0.0	0.0	0	
COMMERCIAL TOWING	1000		0.0	0.0	0	
PERSONAL PROPERTY	1000	250	0.0	0.0	0	

Overrideable Fields

Override Reason:

Description:

View Credits/Surcharges Process to Issue


Refresh Endorse Print Premium Flow Rate Save/Close

State: APPN Note: Active: Termini: EXTBAL: Kathleen: Pocket: Microsoft Word: D: E: Code: Microsoft: 10/3/2004 12:34 PM

FIG. 55C

File Edit View Go Favorites Help

Address http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://lucus1m4-plportal.travelers.com/welcome.asp

TravelersProperty Casualty

 Workstation
 Policy Writing
☒ Utilities
☒ Customer Selection
☒ Customer Information
☒ Policy/Quote Selection
☒ Policy
☒ Determinants
☒ Policy/Quote Detail
☒ Insured Name
☒ Companion Policies
☒ Vessel Information
☒ Vessels
☒ Coverage Limits
☒ Liability/Physical Dam
☒ Endorsements Information
☒ Endorsements
☒ Errors/Rating Messages
☒ Rating Results
☒ Rating Summary
☒ Notepad Information
☒ Print

Total Policy Premium: \$1360 Total Transaction Premium: \$0

Credits/Surcharges -- Web Page Dialog

Coverage	Type	Percent
PHYSICAL DAMAGE		
	AGE OF BOAT	55%
	Total	55%

Close

COVERAGE	AMOUNT	PERCENT	COVERAGE	AMOUNT	PERCENT
MEDICAL PAYMENT	2000	0		0	0
UNINSURED BOATER	100000	0		0	0
COMMERCIAL TOWING	1000	0		0	0
PERSONAL PROPERTY	1000	250		0	0

Override Reason:

Description:

View Credits/Surcharges Proceed to Issue

Refresh < Endorse Print > Resume Flow < Rate Save/Close

Start MAPPA Node Active Bit host EXTRA Yellow Node L Microsoft Word 01 CDE Microsoft JSP

FIG. 55D

Transact Property Casualty
A Division of Allstate

Utilities

Template Maintenance

Transaction Log

Customer

Customer Information

Quote/Policy Selection

Basic Pol Info

Policy Detail

Vehicle Information

Vehicles

Operator Information

Operator Information

Percent of Use

Accident/Violations

Coverage Limits

Liability/Physical Damage

Loss Information

Rating Results

Rating Summary

Information To Close

Errors/Rating Messages

Eligibility Information

Policy Participant

Billing Information

Miscellaneous Information

Print

Print Selection

4100

Print Selection

Customer: Atlas3

Policy Number:

Print Option [ACORD APPLICATION]

4130

Print Preview

4120

FIG. 56A

Print Selection

0M6800
RED MARKETING TEST

Customer: Atlas3
Policy Number:

Office Code:
Rating State:

Print Option AGENT PROPOSAL

4130

Thank you for this opportunity to provide
insurance on your new car.

Proposal Notes

Proposal Notes

Print Preview

FIG. 56B